Application Note – Installing and setting up the INTEGRA VoIP Windows Application
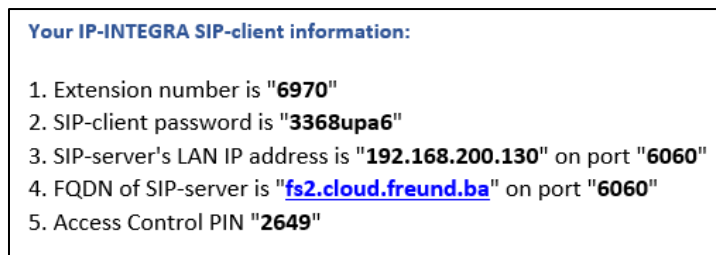
IP-INTEGRA
VoIP For Windows

Introduction

This Application note will, in a few steps, describe how to install and set up the INTEGRA VoIP Windows application. It will be described using example values and illustrations.

Step 1

After the correct information is entered into our SIP Server by your IT Manager, you should receive the Welcome mail to the address you provided. It should contain a .pdf file along with the following information:
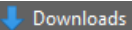

Your IP-INTEGRA SIP-client information:

1. Extension number is "**6970**"
2. SIP-client password is "**3368upa6**"
3. SIP-server's LAN IP address is "**192.168.200.130**" on port "**6060**"
4. FQDN of SIP-server is "**fs2.cloud.freund.ba**" on port "**6060**"
5. Access Control PIN "**2649**"

Pictures 1 showing the information received in the Welcome mail

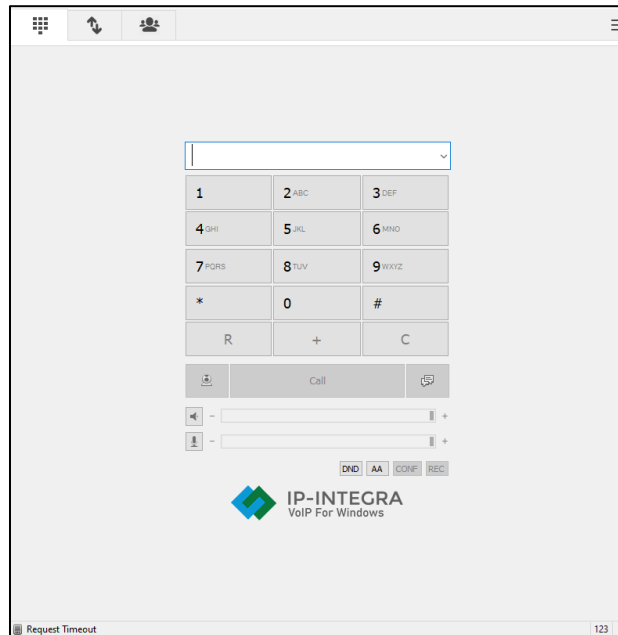**NOTE:** Provided information will be required later on in the process of adding the account.

Step 2

Next step is downloading and installing the IP-INTEGRA Windows VoIP Application. The application is available here.

1. After the downloading has finished, locate the file (default location is Downloads folder in file browser: ⬇ Downloads).
2. Extract the installer file named „IP-INTEGRA-VoIPforWindows-3.20.4" and run it.
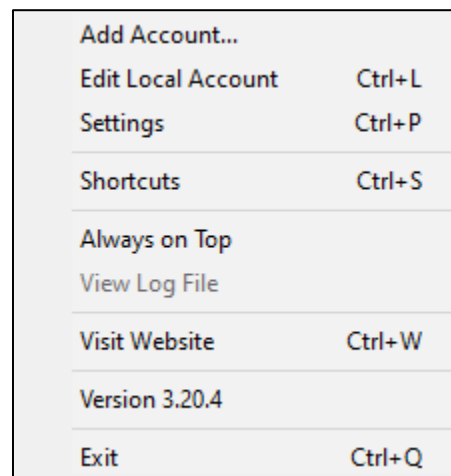3. Setup will guide you through installation.

Step 3

When the application is installed, run it by double clicking on „**IP-INTEGRA VoIP for Windows**".

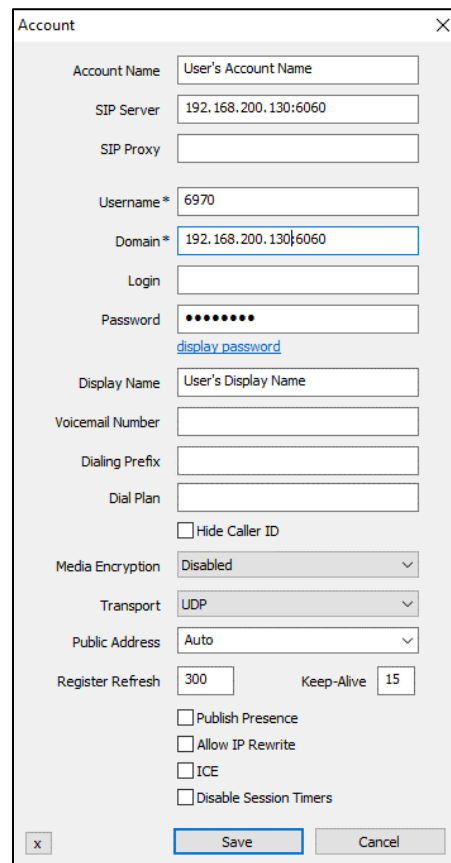Following screen will be displayed:

Picture 2 displaying the application

In the top right corner, click on the "hamburger menu" and click on "**Add Account**".

Application Menu

Following screen will show:

Adding the account

In the picture, values are **examples** of how the forms should be filled out with corresponding information provided in the **Welcome mail**.

Account name – Arbitrary name to help user differentiate the accounts if using multiple.
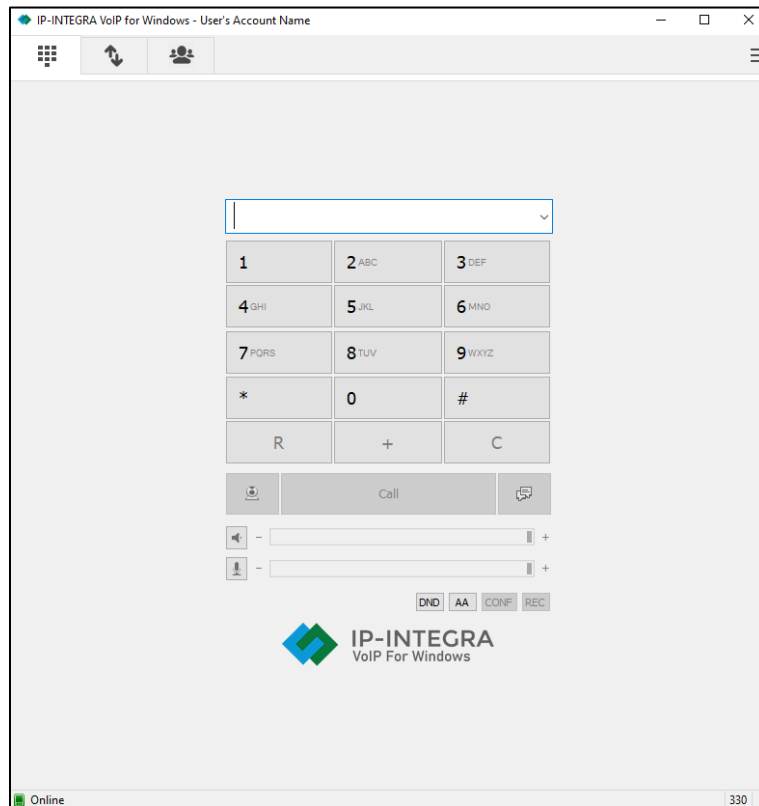
SIP Server – SIP Server's LAN IP Address

Username – Extension number

Password – SIP Client Password

When all the required information has been filled in, click on "**Save**" button on the bottom.

If the forms have been filled out correctly, the following screen will display "**Online**" in the bottom left corner.

Application properly set up

Troubleshooting known problems:

1. Request Timeout error shows when wrong information has been entered while adding the account