



**IP-INTEGRA**  
TECHNOLOGIES

**◀ FREUND ▶**

**INTEGRA VoIP iOS APP**

**Version 1.9**



**FREUND ELEKTRONIKA d.o.o**

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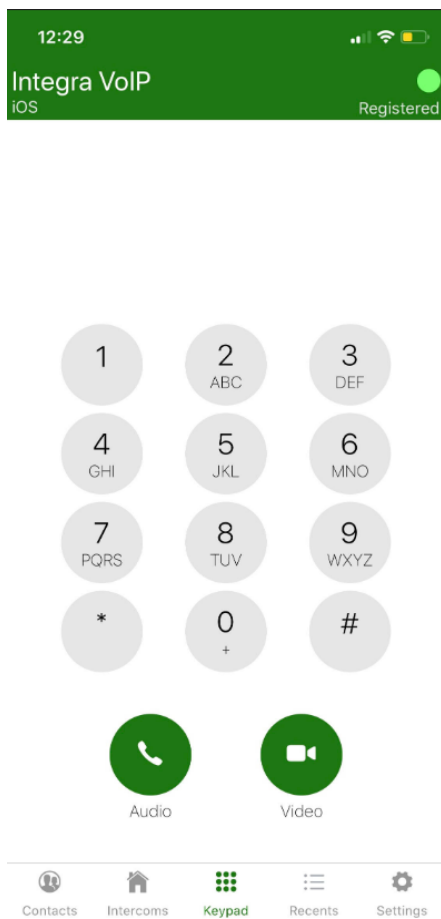
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## 1. Home Screen

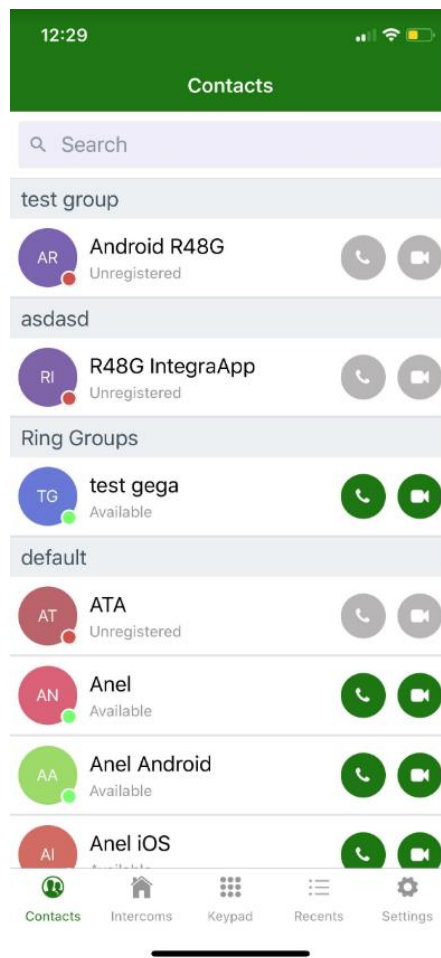
**Home Screen** (Picture 1) will welcome user with **Keypad** tab when application is opened. In the lower part of Home Screen user can choose **Keypad** tab, **Contacts** or **Recents** and **Settings** tab.

**Keypad** tab (Picture 1) allows user to make a call or video call to other users of our **SIP Server**.

The **Contacts** tab (Picture 2) allows the user to select a list of contacts to make a call or video.



Picture 1



Picture 2

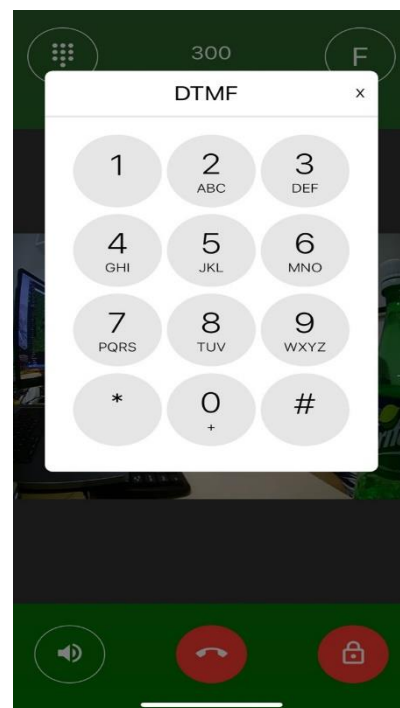
## 2. Making a Call

Here are some examples of calls:


1. When user gets call from Intercom (Picture 3), user have options to **decline call** or to **answer call**. When user answers call (Picture 4), user gets options to put call on **speakers**, **hang up** and **open door**.
2. When user wants to call another **extension**, enter desired extension in **Keypad Tab**, and choose to either make **regular call or video call**. When user call, user gets options to put caller on **speakers**, open the door and to **end call** (Picture 5).



Picture 3



Picture 4

On Picture 3 button F sends DTMF tone 9, and button  opens DTMF keyboard.



Picture 5

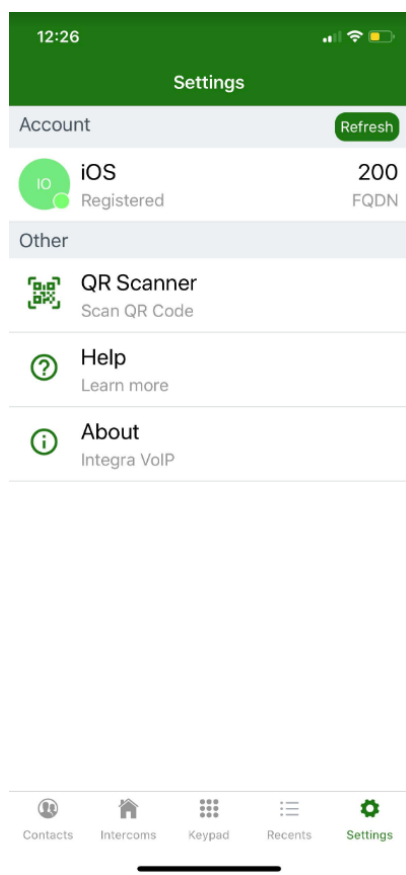
### 3. Setting up Account

**Display name** can be any name. **Username, Password** and **Local IP** fields must be filled out with information provided to you by your IT manager (e.g. apartment number, random password, fsxx.cloud.freund.ba)- Picture 2-1.

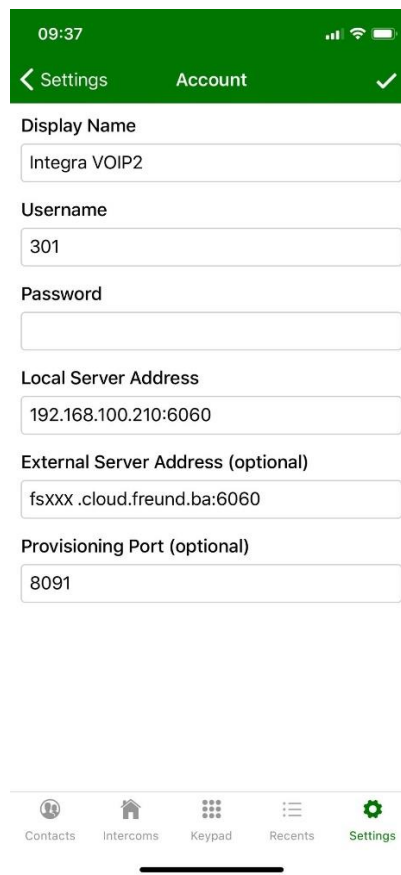
Please leave empty **External IP (optional)** field!

If the SIP default port is 5060 is changed, enter new port settings in the local IP field: e.g. fsxx.cloud.freund.ba:4060. Password should be of a medium strength and not including username.

Press **QR Scanner** and scan QR code received on email for automatic setup.



Picture 6



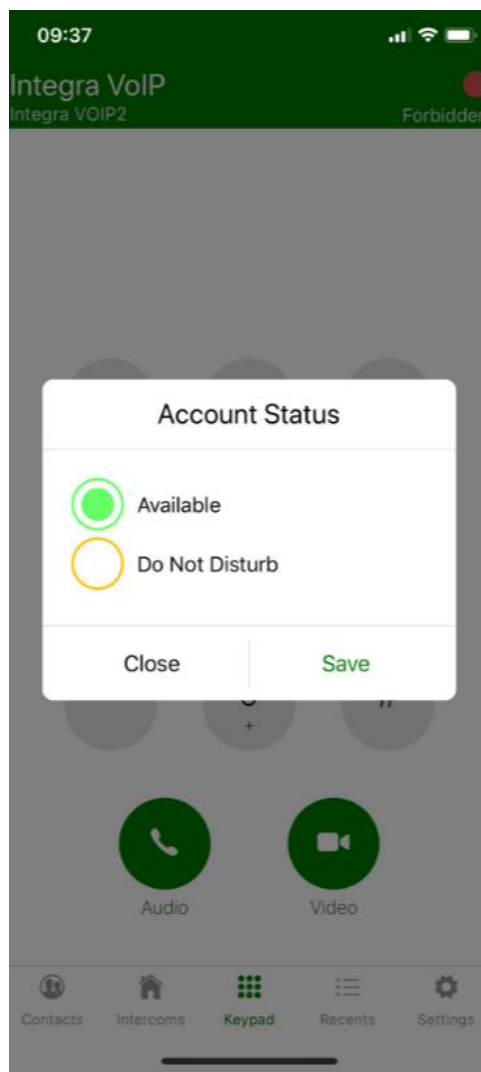
Picture 7

After the account is created, we click in the upper right corner to be registered.

Account status has two options:

1. **Available** means if number is set for forwarding, then it directly called that number.
2. **Do Not Disturb** means the user cannot receive calls.

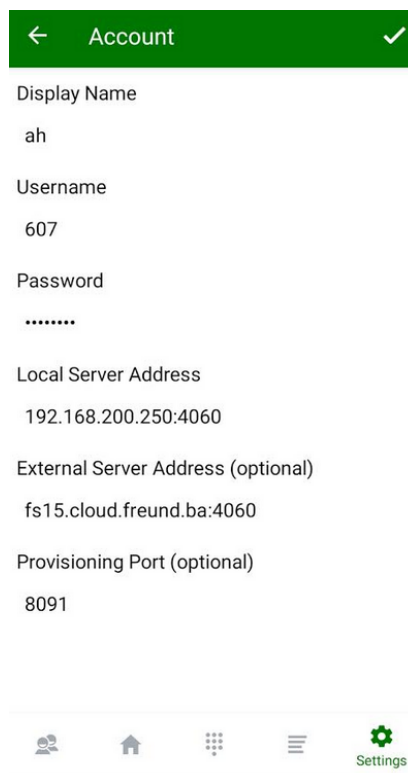
DND time table can be configured on SIP server (more in SIP server User Manual).



Picture 8

## 4. Account Settings

When clicking on account (Picture 9) it will open account information where user can modify: **Display name**, **Username** (user name of extension from **SIP Server**), **Password** (Password of extension from **SIP Server**), **Local IP** (IP address of **SIP Server**) and **External IP** (user can enter **FQDN** that we provide for access from external networks).

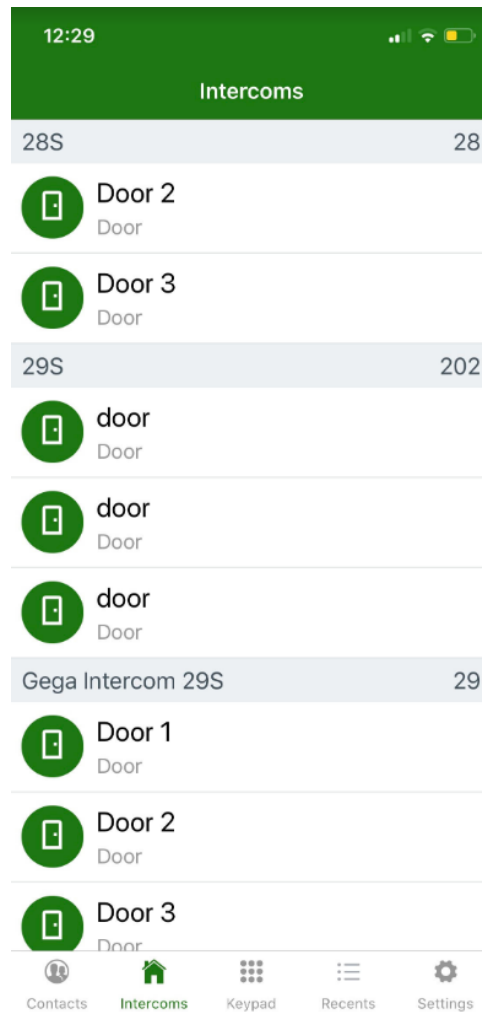


Picture 9



## 5. Intercoms

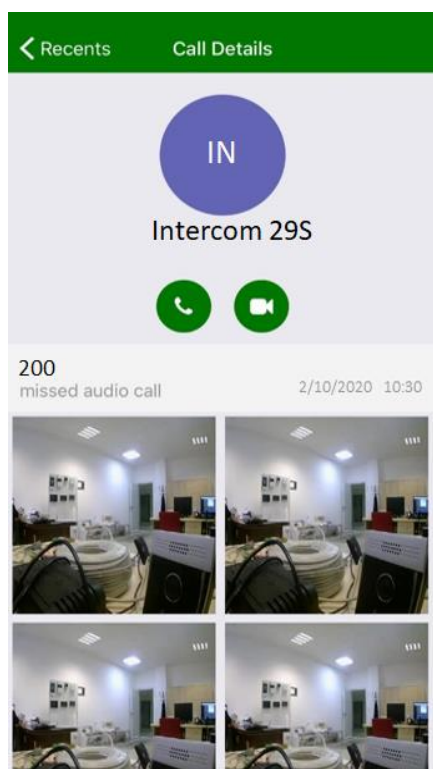
**Intercoms** tab shows intercoms that are available on **SIP server**. Clicking intercom icon will call that intercom, while long click will trigger relay and open door.



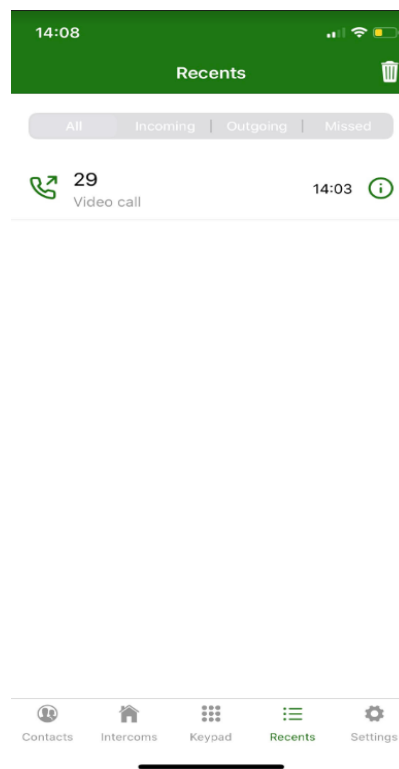
Picture 10

## 6. Recents

Recents shows incoming, outgoing and missed calls. Clicking on will show call information. If missed call is from intercoms it will show screenshots taken by intercom.



Picture 11



Picture 12

## 7. Auto set-up

Account settings can be entered automatically. Ask your IT manager to send you an activation e-mail. Open the link provided in the e-mail and your account will be set-up automatically.

## Installing the IP-INTEGRA APP's

With the IP-INTEGRA client you can make and receive calls, see visitor and open the front door.

**To install IP-INTEGRA APP click on the relative link\*:**

1. IP-INTEGRA APP for Android on [Google Play](#)
2. IP-INTEGRA APP for iOS on [AppStore](#)

## Auto setup of the IP-INTEGRA APP's

**To auto setup IP-INTEGRA APP click on the relative link\*:**

1. Auto setup IP-INTEGRA APP for [Android](#)
2. Auto setup IP-INTEGRA APP for iOS

**\*Please note that you need to have access to Internet**



Reply



Reply all



Forward

N.B. Only works on default iOS e-mail client.

**IMPORTANT!**

**GSM codec should be disabled for mobile phone extensions i.e. extensions for Android or iOS operating systems!**

Wi-Fi assist setting must be turned off. Go to "Settings"->" Mobile Data"->"Wi-Fi Assist"-> turn off.

