

IP-INTEGRA SIP SERVER v1.11.19 USER MANUAL

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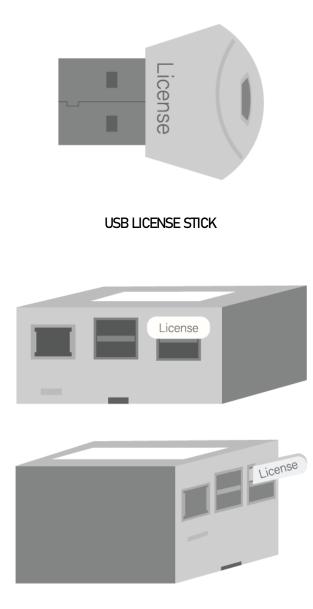


SIP Server - Product Setup

Extract the SIP Server from the box, plug in the license USB thumb stick (Picture 1) into the license port as shown in the Picture 2. Default address for the SIP server is 192.168.1.250.

If you want to change the IP address of the server, plug in the license USB thumb stick in your PC, run the Freund Network Configurator application located on the stick where you can generate a desired IP address. Instructions how to use the application can be found in Network Configurator Application note located <u>here</u>.

Plug in the PoE cable in the PoE splitter, then plug in the ethernet and power supply cables in the SIP server.



SIP SERVER LICENSE SETUP



1. Log in & Connection requirements

In order to perform any work on the IP-INTEGRA SIP server, we need to access it and log in. Simply, enter SIP server's IP address in your web browser and press enter.

Default IP address is **192.168.1.250**.

User will be prompted to enter username and password. Default is "admin" for both fields.

	IP-INTEGRA TECHNOLOGIES	
⊠	Username	
	Password	
	Advanced Options	
	Submit	

LOGIN FORM

NOTE: For IP address configuration, please visit Network settings section of this document.

Connection requirements by our IP-INTEGRA Cloud SIP-server

Apply these settings if you have outgoing traffic blocked from your high security firewall.

Outbound traffic must be open at the following ports:

Protocol	Port (Default)	Short Description	Post Forwarding Required
UDP	15060	IP-INTEGRA VoIP system	YES, if you intend to remote setup and update Remote Extensions and Mobile APPs. Note: Recommend change to port 15060 because of ALG conflict with some private routers.
TCP	8090	HTTPS communication and Remote provision	YES, if you intend to remote setup and update Remote Extensions and Mobile APPs.
UDP	19000-19500	IP-INTEGRA Media Server (RTP)	YES, if you intend to use VoIP providers, Remote Extensions and Mobile APPs. Note: Number of ports are double of number of parallel calls. Default setup is 500 ports and 250 parallel calls.

Note1: If SIP-ALG on router is active please turn it OFF



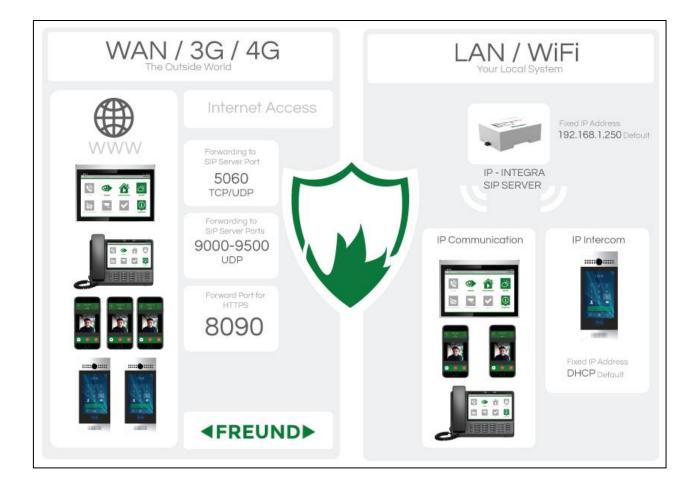
Ports Used by IP-INTEGRA SIP-server

Complete list of ports that IP-INTEGRA Intercom SIP-Server uses in a default installation scenario

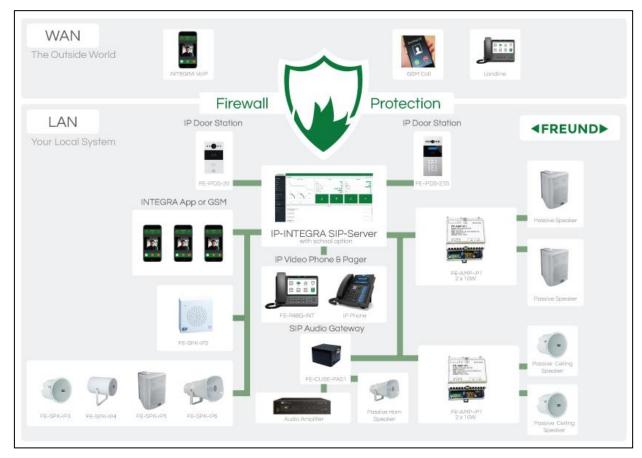
Protocol	Port (Default)	Short Description	Port Forwarding Required
ТСР	80	WEB Access Note: Back-End access required	YES, if remote server setup needed. Remote access example fsXXX.cloud.freund.ba (where fsXXX is SIP-server unique FS number e.g. fs127) Note: Change default password and activate SIP-server intern firewall before this port is opened.
ТСР	8080	Back-End Access	YES, if WEB-access needed
UDP	5060	IP-INTEGRA VoIP system	YES, if you intend to use VoIP providers, Remote Extensions and Mobile APPs. Note: Recommend change to port 15060 because of ALG conflict with some private routers.
ТСР	8090	HTTPS communication and Remote provision	YES, if you intend to remote setup and update Remote Extensions and Mobile APPs.
UDP	9000-9500	IP-INTEGRA Media Server (RTP)	YES, if you intend to use VoIP providers, Remote Extensions and Mobile APPs. Note: Number of ports are double of number of parallel calls. Default setup is 500 ports and 250 parallel calls.

Ports Used by IP-INTEGRA SIP-server

Note 1: Please make sure that there is access to internet by controlling IP-Address / External IP status on IP-INTEGRA SIP-server dashboard Note2: If SIP-ALG on router is active please turn it OFF









2. Dashboard & Navigation panel

First screen users see when they log in to the SIP server is the Dashboard. It contains very useful information such as:

- System Status
- Number of extensions
- Number of trunks
- Whether the Remote Support is enabled
- Current firmware version
- License information
- Maximum number of extensions
- Maximum number of trunks
- Basic log information
- Etc.

≡			SIP-SERVER (FS117)			☑ 15.11.2021, 13.05 💥 🕶 🕞
Dashboard						ℰ Home > Dashboard
	System Status		SIP Status		Inform	ation
6%			Server	Online	FQDN	fs117.cloud.freund.ba
		· · · ·	Active Users	1	SIP Version	v1.10.25
4%	/	/	Extensions Up / Trunks Up	6 / 0	Base Licence	Activated
2%			Number of active calls	1	Additional Licence	Activated Lic-fs117-00233
271			IP Address / External IP	192.168.200.253 / 77.78.204.154	Max Extensions	500
0%			MAC Address	b8:27:eb:4f:8a:62	Max Trunks	6
13:05 Disk Usage	05 13:05:10 Memory Usage	13:05:15 CPU Usage	Remote Support	enabled	Video	On
27.69% 5.15 GB Free	20.35% 0.51 GB Free	4.25% arm	Extensions	Groups	Calls	ث Trunks
			Event Logs			^
extensions ID: 1100 New extension added						© 2021-11-15 12:38:22
extensions 10: 1100 New extension added						© 2021-11-15 12:38:18
extensions 100 1100 New extension added						Ø 2021-11-15 12:38:10
extensions ID: 1101 New extension generated						© 2021-11-15 12:37:37
freund-login ID: 101						@ 2021-11-15 09:40:24
ringgroup ID: 1500 New RingGroup added						@ 2021-11-12 10:18:42
						*

DASHBOARD

Language can be selected in the upper right corner **English** or **Danish**.

Navigation panel is located on the left side of the screen. It contains:

- **Tools** Dashboard, Extensions, Trunks, Groups, Scheduler, Ring Groups, Users, Messages, and Active calls
- Settings Network Settings, SIP Settings, Config
- Logs Call Logs, Event Logs
- Actions System Upgrade, Reboot, Shut Down

3. Tools 3.1 Extensions

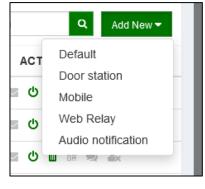
In the navigation panel on the left side, click on the Extensions tab.

Extensions Overview of call extensions											
Show to	Search Q Add New										
	Status	Monitoring	Full Name	Number	Secret 👁	Group	Primary Group	Provisioning	IP Address	ACTIONS	
¢.	Unregistered	۲	1	1	****	default	default	disabled		ሬ ሬ 🗠 🔤 🖉 🗰 🛤 🐟 💩	
с.,	Unregistered	۲	2	2	****	default	default	disabled		🕼 🖓 🔤 🛈 🏛 🗮 🗮 💩	
6	Unregistered	۲	3	3	****	default	default	disabled		ሬ የ 🖓 🔤 🙂 🏛 🗮 🗮 象	
с.,	Unregistered	۲	4	4	****	default	default	disabled		🕼 🖓 🔤 🛈 🏛 🗮 🗮 💩	
C.	Unregistered	۲	5	5	****	default	default	disabled		C 4 🔤 🙂 🏛 🗮 🗮 💩	
C.	Unregistered	۲	6	6	****	default	default	disabled		🕼 🖓 🔤 🙂 🏛 🗮 🗮 象	
с. –	Unregistered	۲	7	7	****	default	default	disabled		C 🖓 🔤 🙂 🏛 🗮 🗮 💩	
e.	Unregistered	۲	8	8	****	default	default	disabled		🕼 🖓 🔤 😃 🟛 🕷 🐟	
e.	Unregistered	۲	9	9	****	default	default	disabled		🕼 🖓 🔤 🛡 🏛 🗮 🗮 💩	
e.	Unregistered	۲	10	10	****	default	default	disabled		🕼 🖓 🔤 🕐 🗰 🕷 🐟	
e -	Unregistered	۲	11	11	****	default	default	disabled		C 🖆 🔤 🙂 🏛 🗮 🗮 🚢	
¢	Unregistered	۲	12	12	****	default	default	disabled		ල එා 🔤 🙂 🏛 🗮 🗮 💩	
¢.	Unregistered	۲	13	13	****	default	default	disabled		C 🖓 🔤 🛡 🏛 🗮 🗮 🛦	
C.	Unregistered	۲	14	14	***	default	default	disabled		C 4 🔤 🛡 🗰 🗮 🗮 💩	



In the top right corner, click on Add New.

A drop-down menu will appear offering following types of extensions: Default, Door station, Mobile, Web Relay and Audio notification.



EXTENSION TYPES



Extension types

All the available functions make SIP server somewhat complex, and it requires categorizing all devices in following types:

- Default
- Door Station
- Mobile
- Audio notification
- Web Relay

Here, we will describe what device falls under what extension type:

- Default Indoor monitors, Desk phones, Guard Unit Phones, Paging Units, IP Speakers
- Door Station IP-INTEGRA Door stations
- **Mobile** IP-INTEGRA VoIP app (Android/iOS)
- Web Relay Type of extension that, upon receiving a call, will open trigger a relay and open a door
- **Audio Notification** Type of extension that, upon receiving a call, will play a preselected audio file through a preselected Ring Group (more about this in Ring Groups section of this document)

Each extension type will have dedicated settings for it grouped in dedicated tabs.

Setting Extension Type	Basic	Forwarding	Advanced	Access Control	DND Scheduler	Door Station	Web Relay	Audio Notification
Default	✓	~	✓	✓	×	×	×	×
Mobile	\checkmark	✓	\checkmark	✓	✓	×	×	×
Door Station	\checkmark	\checkmark	\checkmark	\checkmark	×	\checkmark	×	×
Web Relay	~	×	×	×	×	×	\checkmark	×
Audio Notification	\checkmark	×	×	×	×	×	×	\checkmark

Under the **Actions** column there are eight icons, from left to right, whose descriptions are provided in the table below:

Name	lcon	Function
Edit		Allows changing the configuration of the selected extension
Quick clone	ආ	Creates a new extension with same configuration as the original one, only the extension number is changed
Second Welcome email		Sends a welcome email to the entered email in the configuration
Disable extension		Disables the extension, making or receiving calls as well as being connected to is not possible
Delete extension	Û	Deletes the selected extension
QR Code		Opens a QR code that can be scanned by Integra VoIP app to automatically configure the account
Send Mobile Provisioning	2	Provisioning can be sent to Integra VoIP mobile app to create configuration
Reset extension	₽ ×	Unbind the selected extension from device by resetting the password

When finished configuring the extension, click Save in bottom left corner.

Another way to create extensions is, when looking at **Extensions tab** in navigation menu, click on **Show tools** button and then click on **Bulk Add** or **Import**.

Import option is used to import already existing extensions from a file (i.e., exported on different SIP server).

Export 🗸	Import	Update All	Welcome All	Update Mobile App	Bulk Welcome	Bulk Add	Bulk Delete



Bulk Add and Bulk Delete are used when there is large number of extensions that need to be created or deleted.

Bulk Add option works in a way that administrator will enter extension number for the first extension and number of extensions to add. By clicking **Save**, the interface will become temporarily locked while extensions are being created. In this way, each extension will be named by its extension number. Quick way to rename multiple extensions is to click **Edit** on first created extension, and upon changing the name click **Save and Next** on the bottom of the screen. User is also able to navigate through extensions by clicking on **Previous** or **Next** buttons at the bottom.



EXTENSION TOOLS AND NAVIGATION BUTTONS

3.1.1 Basics tab

▲FREUND▶

Here, we must enter a name and extension number for Default and Door station extension.

If we're creating a **mobile** extension, it is required that we enter user's **e-mail address** to which the login credentials will be delivered as well as download links and instructions on how to register an application on a mobile device.

Address and Phone number fields are optional.

Groups – if multiple groups exist, user can select groups to which the device will belong.

Primary Group - group in which the extension will appear in contacts on the intercom-

Provisioning Group – Select provision group for extensions, which is used when **Update All** option is used described above-

Provisioning MAC – Device MAC address is entered here; used for delivering the provisioning to a device.

Provisioning IP – Current IP address of a device is entered here; used for delivering the provisioning to a device (for more information about IP address and how to change them, please visit Network Settings of this document).

Invisible mode - upon activation, extension will not appear in the phonebooks. Calls can still be made to it by manually entering an extension number and dialing it.

Basic Forwarding Advanced Access Control	
Full Name (required)	Email
Address	Extension Number (required)
Secret (required) Generate	Extension Type
lahrflxr	Default
Phone Number	
	Invisible Mode
Groups (required)	
default ×	≎~
Primary Group (required) Provisioning Group	Provisioning MAC Provisioning IP
default v default v	

ADD NEW EXTENSION - BASIC

3.1.2 Forwarding tab

Settings available here are:

No answer timeout - Determines for how long the device will keep dialing other extensions

Enable Forward – Enables forwarding a call to other extensions if dialed extension does not answer after a defined **No answer timeout**; if enabled, following options become available:

Enable Forward – by enabling this, following forward types become available:

Forward to Extension, Forward to Number, Forward on Time, Forward by Days

Forward to Extension allows to forward an unanswered call to another extension; A field Forward Number will display. In this field, an extension number to what the call will be forwarded needs to be entered.

	Forward type	
	Forward to Extension	~
	Forward Number	
	Forward Timeout	
	60	<>

FORWARD TO EXTENSION

Forward to Number allows to forward an unanswered call to a GSM number; For this feature, a trunk needs to be added to the SIP server (more about this in **Trunks** section of this document); Forward Number field needs to contain a phone number to what the call will be forwarded.

Forward type	
Forward to Number	~
Forward Trunk	
	~
Forward Number	
Forward Timeout	
60	\$

FORWARD TO NUMBER



Forward on Time allows to forward an unanswered call to designated extension on time and date user designates.

Forward type			
Forward on Time			~
From			
00:00	✓ Mon	✓ Tue	✓ Wed
То	✓ Thu	✓ Fri	✓ Sat
23:59 0			
Forward Number	✓ Sun		

FORWARD ON TIME

Forward by Days allows to forward an unanswered call to designated extension on time and date user designates, but allows specifying to which extension the call will be forwarded on which day

Forward type					
Forward by Day	/S				
Day	From	То	Ex	tension	
✓ Mon	00:00	O 23:59	Ø		
✓ Tue	00:00	O 23:59	O		
✓ Wed	00:00	O 23:59	Ø		
✓ Thu	00:00	O 23:59	O		
✓ Fri	00:00	O 23:59	Ø		
✓ Sat	00:00	O 23:59	Ø		
✓ Sun	00:00	② 23:59	o		

FORWARD BY DAYS

Forward Timeout – Determines for how long the device will keep dialing after the call is forwarded.

Enable Direct Forward – allows a direct forward of a call from a dialed extension without a timeout; For this feature, a **trunk** needs to be added to the SIP server (more about this in **Trunks** section of this document); **Direct Forward Number** field needs to contain a phone number to what the call will be forwarded.

Basic Forwarding Advanced Access Control	
No Answer Timeout	
60	\$
Enable Forward	
Enable Direct Forward	

DIRECT FORWARD

◆FREUND

3.1.3 Advanced tab

Settings available here are:

- Codecs GSM, ALAW, ULAW, G722, G729
- Enable Video Enables video calls for extension.
- Video Codecs H261, H263p, H263, H264
- DTMF Mode Determines how DTMF will be sent over SIP protocol
- NAT (Network Address Translation) Used for external access SIP server behind NAT
- Directmedia Used only if all extensions are within single network, helps reduce the traffic (NOTE: Must be turned off in case any extension is connected from external network; i.e: Integra VoIP Application)
- Enable Incoming DID (direct dial-in) If client is using a trunk, this function will determine what extension will be dialed within the trunk. This is a telecommunication service offered by telephone companies to subscribers who operate a private branch exchange (PBX) system. The feature provides service for multiple telephone numbers over one or more analog or digital physical circuits to the PBX, transmits the dialed telephone number to the PBX so that a PBX extension is directly accessible for an outside caller, possibly by-passing an auto-attendant.
- Mark as Windows application if enabled, Windows application extension will be marked with a Windows icon.

Basic	Forwarding	Advanced	Access Control				
Codecs							
	Gsm		✓ Alaw	Ulaw		✓ G722	
✓	G729						
✓ Er	nable Video						
Vide	eo Codecs						
~	H264			H263			
~	H263p			H261			
DTMF Mo	ode						
rfc2833	3		✓ VAT		Direc	stmedia	
Er	nable Incoming D	D					
Ma	ark as Windows a	pplication					

ADD NEW EXTENSION - ADVANCED

3.1.4 Access Control tab

RFID cards and tags can be added under this tab, as well as PIN created for user, and it will be delivered to device with provisioning.

Your PIN will be generated automatically. CARD Add new card

ADD NEW EXTENSION - ACCESS CONTROL

By clicking on Add new card button, following form will show:

Add new card				
Card Number				
Card Number				
Card color				
	Save Changes	Cancel		

ADDING NEW CARD

It is possible to designate card color by clicking on a respective color circle.

◆FREUND

3.1.5 Do Not Disturb (DND) Scheduler tab

DND feature is available for mobile type of extension and is enabled under DND Scheduler.

By clicking Add New, a form will open where it can be designated on what time and days will the DND feature be enabled for specific extension.

Basic	Forwarding	Advanced	Access Control	DND Scheduler NEW		
	able DND sche	dulor				
🗸 Er	ahlo DND schol	huler				
Add Ne						

DND SCHEDULER

This has been described in detail in our DND guide available on our IP Integra website.

3.1.6 Door Station tab

When creating a door station extension, following configurations can be made:

Use SIP to unlock – This option needs to be enabled if the SIP server is on cloud.

Disable contacts update – Door station, when receiving provisioning, will not receive contacts information.

Relay DTMF Option – Selection of up to four digits.

Following fields will determine what Integra VoIP Application will display.

- **Unlock DTMF Code** Number that, upon pressing, will unlock the door. Number entered here will be assigned to the IP-INTEGRA VoIP app unlock button.
- Function DTMF Code Number entered here will be assigned to the IP-INTEGRA VoIP app function button.

Here it is also possible to configure each individual intercom relay (up to 3 relays). To configure it, click on relay and following options will appear:

- DTMF Code Number that will be used to trigger a relay.
- **DTMF Name** Name that will be displayed inside Integra VoIP app.
- **DTMF Type** Icon designation inside Integra VoIP app. Available options are: Door, Elevator, Light, and other.
- Web Relay Type In case Web Relay extension is used.

www.ip-integra.com | info@ip-integra.com | +387 33 922 890

Missed Call Snapshot – This option is valid for Door station extensions. It sends snapshots to Integra VoIP app if mobile app for each missed call.

RTSP Link – This option is used to enable RTSP server using link.

Speed Dial – This Feature is used to call out 4 numbers at the same time. After setting up the number, press center key to call.

asic Forwarding Advanced Doo Use SIP to Unlock alay DTMF Option One Digit nlock DTMF Code Door 7	Access Control	Disable contacts update	
lay DTMF Option One Digit lock DTMF Code			
Dne Digit lock DTMF Code		Function DTMF Code	
lock DTMF Code		Function DTMF Code	
		Function DTMF Code	
Door 7			
	~	Elevator 8	
/ Relay 1			
DTMF Code N	lame	Туре	Web Relay Type (optional) (optional
7	Door	Door	~ None
/ Relay 2			
DTMF Code N	lame	Туре	Web Relay Type (optional)
8	Elevator	Elevator	~ None
Relay 3			
DTMF Code N	ame	Туре	Web Relay Type (optional)
9	Light	Light	~ None
/ Missed Call Snapshot			
RTSP Link (leave empty for default)			

ADD NEW EXTENSION - DOORSTATION

◆FREUND

3.1.7 Web Relay tab

Settings available here are:

Type – at the moment, SIP server only supports default Web Relay.

URL – enter the following link here:

http://[Device-IP]/fcgi/do?action=OpenDoor&UserName=(Username)&Password=(Password)&DoorNum=1

Substitute the **[Device-IP]** with an IP address of a door station, and **(username)** and **(password)** from **Integra Intercom** option under **Config – Provisioning** groups (more about this under **Provisioning Groups** section of this document).

Disable Call – Relay can only be activated from IP-INTEGRA VoIP application if this feature is enabled

NOTE: After all information has been entered, these new settings must be sent to an intercom by clicking on **Update Device** icon under **Provisioning Devices** setting (more about this under **Provisioning Devices** section of this document).

Basic Web Relay	
Type Default	URL
Disable call	

ADD NEW EXTENSION - WEB RELAY

3.1.8 Audio Notification tab

Ring Groups – Add an extension to a ring group.

Ring Sound – Select a sound to be reproduced upon receiving a call.

Basic Audio notification		
Ring Groups	Ring Sound:	
Select	~	~

ADD NEW EXTENSION - AUDIO NOTIFICATION

3.2 Trunks

SIP trunking is a Voice over Internet Protocol (VoIP) and streaming media service based on the Session Initiation Protocol (SIP) by which Internet telephony service providers (ITSPs) deliver telephone services and unified communications to customers equipped with SIP-based private branch exchange (IP-PBX) and Unified Communications facilities. Provided below are steps to be taken to create a trunk.

Section	Function
Name	Provisional name of trunk
Username	Enter username provided by your telecom company
Secret	Enter password provided by your telecom company
Host	Enter host address provided by your telecom company
Port	Enter port
From Domain	Enter domain
Main Trunk Number	If there is more than one number on trunk
DTMF Mode	Choose between 4 options
Outgoing Prefix	Set outgoing prefix
Outgoing Dial Pattern	Set outgoing dial pattern

When user enables **Outgoing Enable**, **Outgoing Dial Pattern** field is filled on the way:

- X matches any digit from 0-9
- Z matches any digit from 1-9
- N matches any digit from 2-9
- [1237-9] matches any digit or letter in the brackets (in this example, 1,2,3,7,8,9)
- [a-z] matches any lower-case letter
- [A-Z] matches any upper-case letter
- . wildcard, matches one or more characters
- ! wildcard, matches zero or more characters (only Asterisk 1.2, see note)

Add new Trunk	
Туре	
Register	~
Name	
Enter Full name	
Description	
Enter Description	
Username	100
Enter username	
Secret	
Enter Secret	()
Host	
Enter Host	
Port	
5060	
From Domain	
Enter Doman name	
Main Trunk Number	
Enter main trunk number	
Dtmf Mode	
rfc2833	~

ADDING NEW TRUNK (1)

USER MANUAL

Can Reinvent	NAT	
No	~ Yes	~
✓ Qualify		
Number of SIM Calls		
1		¢
✓ Allow Gsm	Allow G723do1 AllowG723do1	
✓ Allow Ulaw	✓ Allow G729 AllowG729	
Allow Alaw		
Outgoing Enable		
Cancel		Add

ADDING NEW TRUNK (2)

3.3 Groups

Clicking on **Groups** lists all extension groups. Extensions can be put in groups, where one extension can belong to **multiple** groups. Choosing **Add New** opens window for creating a new group. **Make Primary Group** option makes selected group as phonebook for intercoms FE-IPDS-29S. Only one primary group can be active.

Groups Overview of all groups		# Home > Groups
	Groups	Add New
Full Name	Description	Action
default	Default extension group	6
Group One	Desc One	C 🛍
Group Two	Desc Two	C 🖬
Group Three	Desc Three	6 🛍
Group Four	Desc Four	6 🖬
Group Five	Group Five Desc	2 🖬
Group Six	Desc Six	2 🖬
Group Seven	Group Seven Desc	6

GROUPS		
Add new group		
Group Name		
Enter group name		
Group Description		
Enter group description		
Group Members		
Select V		
Make Primary Group		
Cancel		

ADD NEW GROUP

3.4 Ring Groups

Ring groups item within **Tools** lists all ring groups and gives options for creating new call groups. Clicking on **New Paging** or **New Ring Group** opens a form for creating a new ring group. There are four types of **Ring Strategy**, defined in the following table:

Name	Function
Ring All	Calls all extensions in ring group. Once the call is answered on one extension, calls to other extensions are canceled.
Prioritized Hunt	Calls extensions one by one, in order they've been put in Group Members list.
Paging	Calls all extensions; clients who support paging answer immediately while others must answer manually. Call is broadcasted on all extensions.
Paging Multicast	When no PBX is involved, multicast paging allows you to send pages to groups of phones directly. The advantage of this method is that the multicast page is a single SIP call instead of a multiple-party conference call, and all phones are programmed to listen to broadcast address. This benefits the workload placed on the PBX, especially if many devices are involved.

Ring Group	Home > Ring Group > New Ring Group
← Back	New Ring Group
Name	
Enter ring group name	
Extension Number	
Enter virtual extension number	
Ring Strategy	
Ring All	~
No Answer Timeout	
30	A
Allowed Groups	
default $ imes$	\sim
Group Members Add Members	
No Group Members Selected	
Enable Forward	
Enable Incoming	
Invisible Mode	
Cancel	Save Changes

ADD NEW RING GROUP

Clicking on **Ring group**, opens options that are described in table below:

Section	Function
Name	Enter ring group name
Extension number	Enter virtual extension number
Ring strategy	Choose between four options described above
No answer timeout	How long ring group will have time to answer incoming call
Group members	Select extension for ring group
Enable forward	Enabling this option allows forwarding calls (available in Ring All and Prioritized Hunt strategies)
Enable incoming	Enable incoming allows receiving calls
Invisible Mode	When this option is enabled, extension does not appear in phonebooks and logs
Allowed Groups	Select allowed groups for extensions to make a ring group

3.5 Scheduler

Scheduler allows creation of multiple schedule times for extension or ring groups. First option is to choose starting and ending date. Clicking on **Add Ring Time** creates alarm time where user chooses time. **Bulk add** gives option to create multiple alarm times by entering time, number of rings, and period between rings. User can also upload and choose sound which will be played on alarm time. **Action Extension** allows to choose which extension or ring group will play given sound.

Name	Function
Sip Audio Scheduler	Scheduled events are controlled through SIP audio devices, and they don't depend on SIP server
Call scheduler	Scheduled events are controlled through SIP server
Multicast scheduler	Scheduled events are controlled through SIP server

USER MANUAL

Schedule Event New Event		♣ Home > Scheduler > New Even
+ Back	New Ever	nt
Name		
Enter bell name		
Туре		
SipAudio Scheduler		~
Start Date	Ex	pire Date (optional)
Days Workdays Weekend All		
Monday	Tuesday	Wednesday
Thursday	Friday	Saturday
Sunday		
Ring Times: Add Ring Time Bulk Add	Clear Ring Times	
Ring Time 1 × • • 10 07 • •		
Ring Tone Upload Ring Tone	Re	epeat ring tone number
	~	1
Action Extension		~
Enable		
Cancel		Save Changes

ADD NEW SCHEDULER

Clicking on Schedule Event, opens options that are described in table below:

Section	Function
Name	Enter bell name
Туре	Select between 3 options described above
Start date	Select start date
Expire date	Select expire date
Days	Select days of the week in which scheduler will work
Ring times	Allows managing of ring times. Clicking on Add Ring Time creates alarm time where user chooses time
Ring tone	Allows selecting and uploading ring tones
Repeat ring tone number	How many times selected ring tone will repeat
Action Extension	Preferably which ring group scheduler will work on
Enable	Enables scheduler

3.6 Users

"Users" tab allows creation of two types of users:

- Admin has access to all settings
- Manager can modify (edit, delete, and create new) Extensions, Trunks, Groups, Scheduler, Ring Groups from tools section. In Config can modify to Change Password, Sound Files, Provisioning Groups, Provisioning Devices, and IP Audio Configuration. Event logs, Call logs and Active calls are also available.

Use	er managemer	t Overview of all users		# Home > User management
		Use	ers	Add New
#	Username	Full Name	Role	Action
1	admin	Administrator	ADMIN	
2	sladjan	Sladjan Avlijas	MANAGER	C 🛍
3	hamdija	Hamdija Radoncic	MANAGER	C 🛍
4	asmirljumic	Asmir Ljumic	ADMIN	C 🛍

USER MANAGEMENT

Add new user
Username
Enter username
Role
MANAGER .
Password
Enter password
Repeat password
Repeat password
Full Name
Enter fullname
Cancel Save

ADD NEW USER

3.7 Messages

Messages section allows sending notification messages to Integra VoIP app extensions, ring groups or groups. Messages are available only to administrator user type.

Messages management Overview of all messages Area Area Area Area Area Area Area Area						> Messages management
			Messages (1)			New Message
Title	Text	Date	Author	Send To	Recipients	Action
Example Title	Example Test	14/10/2022, 09:32:15	Administrator	EXTENSIONS	3	û ● C

MESSAGES MANAGEMENT

	Send ne	ew message			
Title					
Enter title					
Text					
Enter title					
					- 11
Send to					
Group members					~
Select groups					
Select					\sim
			Cancel	Send Messa	ige

SEND NEW MESSAGE

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3.8 Active Calls

Clicking on Active Calls lists all active calls.

Active Calls
i No Active Calls There are currently no active calls

ACTIVE CALLS

4. Settings

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In Settings you can adjust Network Settings, SIP Settings, and SIP Config.

4.1 Network Settings

In Network Settings user can adjust IP address, Netmask, Gateway, and DNS of a SIP server. Default settings are provided in picture.

Network Settings	DHCP Server
DHCP	Active
Ethernet IP Address	Save Changes
192.168.200.250	
Ethernet Netmask	Email Settings
255.255.255.0	Use custom settings
Gateway	
192.168.200.1	Save Changes
DNS	
8.8.8.8	

NETWORK SETTINGS

4.2 SIP Settings

Under **SIP Settings**, system settings for SIP protocol can be adjusted. If user wants to enable external access, first ports on router should be **forward** according to **UDP Port**, **RTP Start**, **RTP End**. After that check **Enable External Access**. If user has static IP address, enter it in **External Host** field, otherwise we can provide that with **FQDN** license.

To enable external access to desired **Extensions**, in **Edit Extension NAT** must be enabled, and **Direct media** must be disabled. Your firewall should not forbid communication on ports 15060 UDP, 19000 – 19500 UDP, and 8090 TCP.

Some client routers have SIP-ALG enabled and work on port 5060 by default. This prevents proper function of 3rd party SIP-service, without possibility to disable this function. We recommend moving UDP Port on our SIP-server to another port e.g. Port 15060. SIP-ALG on router needs to be turned OFF.



ransport Protocol	
udp	
✓ Enable SrvLookup	
DP Bind Address	
0.0.0	
DP Port	
5060	0
TP Start	
9000	
	0
TP End	0
9500	
9500	
9500 Enable Strict	
9500 Enable Strict	
Watchdog	

SIP SETTINGS (1)

Local Net 1	
192.168.200.0/255.255.255.0	
JN Server Address	
nter STUN Server Address	
Enable TCP	
Enable SIP Timers	
Enable RTP Timers	
Enable Session Timers	
Enable Manual Settings	

SIP SETTINGS (2)

4.3 Configurations

Clicking the **Config** provides the following options:

Name	Function		
Download Configuration	Downloads the current configuration		
Upload Configuration	Uploads the configuration file of a previously saved configuration		
Factory Reset	Resets the configuration to the factory settings ¹		
List of Backups	Lists all backups ²		
Change Password	Changes password		
Upload License	Uploads license either by license file or entering the string.		
Provisioning groups (Integra Intercom)	Creates a configuration for Integra Intercom units		
Provisioning groups (Integra Terminal)	Creates a configuration for Integra terminals ³		
Provisioning groups (IP Audio)	Creates a configuration for IP Audio devices		
Provisioning groups (Integra Intercom)	Configures settings for FE-IPDS-27S and FE-IPDS-29S intercoms		
Provisioning Groups (Integra VoIP app)	Configures settings for Integra VoIP app ⁴		
Provisioning Groups (Fanvil)	Allows configuring a Fanvil device		
Provisioning Groups (FE-TERM- 7W3)	Allows customizing settings for IP-INTEGRA FE-TERM-7W3 terminal		
Sound Files	Allows uploading and managing files		
Time Configuration	Sets time for the server		
Provisioning Devices	Allows choosing a device to which the selected provisioning group settings will be uploaded to.		
IP Audio configuration - Ring 1-5	User chooses an extension and sound to be played once that extension is called $^{\rm 5}$		
Monitoring configuration	Allows to monitor the chosen extension, notifications are sent to the entered email address		
Firewall configuration	Enables to configure firewall and determine the maximum login tries before being blocked. ⁶		
Access Control Configuration	Allows defining an ACC Provisioning Secret		
Self-Diagnostics	Option to enable a self-diagnosing and allows it to be scheduled at specific hour		

¹ Factory settings:

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IP Address: 192.168.1.250 Subnet Mask: 255.255.255.0 Gateway:192.168.1.1

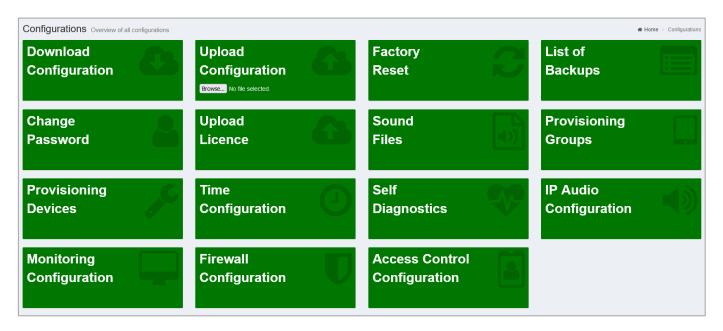
² Backup configurations are made after every change. It is very simple to restore any of the previous backups. Clicking on **Backup Now** starts the backup of the current configuration.

³When creating **New Group**, **Integra app password** represents password for Integra app that is installed on devices. **Camera URL** is web address for IP cameras connected to the network, which can be cameras from intercoms.

⁴ **Keyboard disabled** disables main keypad screen. **Add doors** allows to select extensions which will be shown on **Intercom** tab in app.

⁵ When calling extension number put '*' before number. **Ring Stop Extension Number** stops sound played on called extension.

⁶ Whitelist IP Addresses are IP addresses which are always allowed through and cannot be blocked by firewall, and they can be configured by user. **Block IP Address** is a second option, and it blocks the entered IP address.



CONFIGURATIONS

4.3.1 Download Configuration

By clicking on this button, you will be offered to download the current configuration of the SIP server.

4.3.2 Upload Configuration

If you click on "Browse", a window will open where you are able to select a configuration file to upload.

4.3.3 Factory Reset

Button which upon clicking will revert the device to factory setting.

4.3.4 List of Backups

Displays a list of backups if you need to revert the device to a previously saved point.

NOTE: It is advised that you restore the backup made in the same SIP server version.

USER MANUAL

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+ Back	Backup	s	Backup Now	
Name	Date	Time	Action	
freundsip_2019_10_28_14_09_09.bak	28.10.2019	2:09PM	Restore	
freundsip_2019_10_24_13_24_54.bak	24.10.2019	1:24PM	Restore	
freundsip_2019_10_22_09_03_58.bak	22.10.2019	9:03AM	Restore	
freundsip_2019_10_21_19_12_33.bak	21.10.2019	7:12PM	Restore	
freundsip_2019_10_16_16_14_36.bak	16.10.2019	4:14PM	Restore	
freundsip_2019_10_15_15_25_23.bak	15.10.2019	3:25PM	Restore	
freundsip_2019_10_15_15_24_22.bak	15.10.2019	3:24PM	Restore	
freundsip_2019_10_15_15_24_23.bak	15.10.2019	3:24PM	Restore	
freundsip_2019_10_15_15_22_24.bak	15.10.2019	3:22PM	Restore	
freundsip_2019_10_15_15_21_28.bak	15.10.2019	3:21PM	Restore	
freundsip_2019_10_15_15_18_44.bak	15.10.2019	3:18PM	Restore	
freundsip_2019_10_15_15_17_06.bak	15.10.2019	3:17PM	Restore	
freundsip_2019_10_15_15_14_58.bak	15.10.2019	3:14PM	Restore	
freundsip_2019_10_15_15_12_20.bak	15.10.2019	3:12PM	Restore	
freundsip_2019_10_15_15_09_46.bak	15.10.201 <mark>9</mark>	3:09PM	Restore	
freundsip 2019 10 15 15 04 05.bak	15.10.2019	3:04PM	Restore	

LIST OF BACKUPS

4.3.5 Change Password

Allows you to change to login password for the device.

Change Password
Old Password
Enter current password
New Password
Enter new password
Confirm New Password
Confirm new password
Cancel

CHANGE PASSWORD

4.3.6 Upload License

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Upload Licence				
Licence String				
Enter licence string				
	.:			
OR				
Licence File				
Browse No file selected.				
Cancel	Upgrade			

By clicking this button, a form will open where you can either paste a license string or upload a provided license file.

UPLOAD LICENSE

4.3.7 Sound Files

Sound Files setting allows you to upload needed sound files for use and have them at your disposal in future.

Sounds Overview of all sounds			ୡ Home ≥ Config ≥ Sound
← Back	Sounds		Stop Multicast Add New
Name	Upload Time	Upload Date	ACTIONS
emergency_alarm.mp3	12:10PM	06.10.2022	▶ 40 ± û
paging_stop.wav	12:10PM	06.10.2022	► 40 ± û
schoolbell.mp3	12:10PM	06.10.2022	ف ف ∢
paging_start.wav	12:10PM	06.10.2022	▶ 40 土 前
schoolbell.wav	12:10PM	06.10.2022	▶ 40 土 前
emergency_alarm.wav	12:10PM	06.10.2022	▶ 40 之 ⑪

SOUND FILES

4.3.8 Provisioning Groups

With Freund IP-INTEGRA systems, it is possible to customize all your device's settings directly from our SIP server without ever needing to access the device interface. This includes door stations, terminals (indoor monitors), IP Audio systems, VoIP applications. Some Akuvox and Fanvil devices are also supported. This is very useful especially if customer has large number of devices in use.

To begin, click on **Config** in the navigation menu on the left. When the **Configurations screen** appears, click on **Provisioning Groups**.

Following screen will show.

Provisioning Groups Overview of all groups					
A Home > Config > Provisioning Groups					
← Back Provisioning Groups (1) New Group					
me Description					
default default provisioning group					
	Groups Provisioning Groups (1) Description				

PROVISIONING GROUPS

By default, only the default group exists.

To begin configuring settings for devices, you can either create a new group by clicking on **New Group** button or edit the default group by clicking on **(edit)** button. Screen shown in the picture bellow will appear.

G	eneral	1
(Group Name	
	default	
(Group Description	
	default provisioning group	

CREATING A NEW PROVISIONING GROUP

From here, it is possible to give the group a description or change the name.

Below this form are the customization settings. As can be seen, available options are **Integra Intercom**, **Integra Terminal**, **IP Audio**, **Integra VoIP APP**, **AK Terminal** (Akuvox), **Fanvil** and **FE-TERM-7W3**.



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4.3.8.1 IP-INTEGRA Intercoms

For the **IP-INTEGRA Intercoms** a following options are available at your disposal:

- **RTSP** Real Time Streaming Protocol: Allows you to configure the video quality of an intercom
- Relay Configure Relay type, trigger and hold delay, and Web Relay
- **Inputs** Allows you to enable Inputs
- Access Control Configure a relay or schedule a time during which users will be able to access the property
- **Disable 8HR10D** Prevents SIP from preconfiguring an intercom to connect it to the IP-INTEGRA Access controller through Wiegand pins on the back of the device
- User Interface Settings Accessibility Options

	Web Interface Password		Firmware Upgrade URL (leave empty for default)	
\$	freunduser		http://download.ip-integra.com/	
PS				
✓ RTSP Enable				
TSP H264 Resolution				
VGA				
FSP H264 Frame Rate (27\$ Only)				
30 fps				
264 Bit Rate				
2048 kbps				
lay				
elay A Type (27S only)	Relay B Type (27S only)		Relay C Type (27S only)	
Default state ~	Default state	~	Default state	
alay A Trigger Delay (29S Only)	Relay B Trigger Delay (29S Only)		Relay C Trigger Delay (298 Only)	
0	0	\bigcirc	0	0
elay A Hold Delay	Relay B Hold Delay		Relay C Hold Delay	
3	3	\sim	3	0
Input A Enable				
Input B Enable				
Input B Enable				
Input C Enable ccess Control lays	Rolay B		Rolay C	
Input C Enable cccess Control Input Relay A	Rolay B		Rolay C	
Input C Enable cccess Control lays Y Rolay A Y Workedy A Y Worked AT		Wednesday	Roley C	
Input C Enable ccess Control lays V Relay A y Workday Weekend All V Information All	uesday 🗸	Wednesday Sunday		
Input C Enable ccess Control lays V Relay A y Workday Weekend All V Information All	uesday 🗸			
Input C Enable CCCESS Control leave Relay A VS Workday Weekend All V Friday Friday S	uesday 🗸		✔ Thursday	

PROVISIONING GROUPS - INTERCOM

Settings available to configure:

SIP Registration period - Time during which SIP will attempt to register the device

Web Interface Password – IP-INTEGRA door stations have **admin** and **user** accounts that are able to configure the device by logging in to the device web interface. Password for **user** account is entered here (username: **user**)

Firmware Upgrade URL

RTSP – Real Time Streaming Protocol, upon enabling, additional features become available:

- RTSP H264 Resolution
- RTSP H264 Framerate
- H264 Bit Rate

Relay - Configure the type of a relay, relay trigger delay and hold delay, and Web Relay

Relay Type (available only for FE-IPDS-27S) – Default or Inverted

- Default Type 'Low' means door is closed, type 'High' means door is open
- Inverted Type 'Low' means door is open, type 'High' means door is closed

Relay Trigger Delay – determines the amount of time that passes before the unlock action is executed

Relay Hold Delay – determines how long the door will stay unlocked (default 6 seconds from v1.11)

Web Relay Enabled – if enabled, the Relays can be triggered by typing in the following link in the URL of users web browser:

http://[Device-IP]/fcgi/do?action=OpenDoor&UserName=(Username)&Password=(Password)&DoorNum=1

Input trigger - select the trigger options according to the actual operation on the exit button.

- Input Relay ID set up relays to be triggered by the actions
- **Input Delay** set up the time during which the action is carried out

Relays - select the relay switch available for the RIFD card door access

Days - select the day(s) on which RFID card can be valid for the door access

User Interface Settings

Accessibility Options – Displays additional accessibility options shown below:

Dial out Text - text displayed upon making a call

- During Call Text text displayed during an ongoing call
- Hang Up Text text displayed when call is terminated
- Open Door Success Text text displayed upon successful door opening
- Open Door Failed Text text displayed when door opening failed
- Register Failed Text text displayed when device failed to register on SIP server

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4.3.8.2 Integra Terminal

When creating **New Group**, **Integra app password** represents a password for Integra app that is installed on a device. **Camera URL** is a web address for IP cameras connected to the network, which can be a camera from intercom.

You can also define the door close time, standby interval, voice call volume and ring volume.

Integra Intercom	Integra Terminal	IP Audio	Integra VoIP APP	AK Terminal	Fanvil	FE-TERM-7W3	
General Setting	6						
Integra app passwo	ord						
freundelektronik	6162414						
Camera 1 URL					Ext	ension Camera 2 URL	
rtsp://192.168.0.1	rtsp://192.168.0.157/live/ch00_0 rtsp://192.168.0.158:554/h264cif?username=admin&password=123456						
Door camera pair							
101							
Enable sec	ond door camera pair						
Door Close Timer (seconds)				Sta	ndby Interval (seconds)	
3				$\hat{\cdot}$	6	0	\$
Voice Call Volume	(1-10)				Rin	g Volume (1-10)	
5				\$	5		$\hat{}$
_	Integra Modules Enable IP Phone						
Enable Hor	Enable Home Automation						
✓ Enable Wea	✓ Enable Weather						
Weather Link							
https://www.we	eather2umbrella.com						
Enable Ene	rgy Management						
Enable Vide	eo Surveillance						
Enable Boo	king						
✓ Enable Info	rmation Module						
Information Mod	ule Link						
http://www.freu	ind.dk/						

PROVISIONING GROUPS - TERMINALS

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4.3.8.3 IP Audio

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Offers options to configure Volume, Echo Cancellation, Time Zones, DTMF Buttons.

Auto answer is also available and enabled by default. Microphone boost and paging options are also at your disposal. If **Play on Button** is enabled, a sound will be reproduced when button connected to SIP Audio device is pressed. **Randomly play on button** will reproduce a random sound, while user is able to select files for reproduction under **Files to play on**.

eneral					
Group Name					
default					
Sroup Description					
default provisioning group					
Integra Intercom Integra Terminal IP Audio Integra VoIP APP AK Terminal Fanvil	FE-TERM-7W3				
General Settings					
Sounds Volume: 50 %	Voice Volume: 25 %				
Microphone Level: 90 %	Microphone Boost				
	24dB 👻				
Echo Cancel					
Echo Cancel Fallrate	Echo Cancel Threshold				
1.0 ×	1000				
Alarm Sound File	Time Zone				
emergency_alarm.mp3 ~	Europe/Copenhagen(+01:00)				
Sync Interval	Button 1 DTMF				
600	9				
Button 3 DTMF					
8	✓ Auto answer				
	Silence suppression				
Silence Threshold	Dial Extension				
1000	100				
Input Device	Output Device				
hw:2,0 *	default				
Mute	No audio capture				
Paging Start Sound Enable	Paging Stop Sound Enable				
Play on button					

✓ Enable play on button	Randomly play on button
Select button to play on	Files to play on
Button 2	Select files (0 Files selected)

PROVISIONING GROUPS - IP AUDIO

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4.3.8.4 Integra VoIP APP

Allows selecting **Connection type** (LAN or WAN). You can also specify the **DTMF Codes** and select whether the **contacts** are displayed. **Keyboard disabled** disables main keypad screen. **Add doors** allows to select extensions which will be shown on **Intercom** tab in app

Integra Intercom	Integra Terminal	IP Audio	Integra VoIP APP	AK Terminal	Fanvil	FE-TERM-7W3	
Mobile Connecti LAN + WAN	on Type	•	Keyboard Disabled	1	✓	Show Contacts	✓ Override extension settings
DTMF 1 Code					DTMF	2 Code	
8					9		

PROVISIONING GROUPS - INTEGRA VOIP APP

4.3.8.5 AK Terminal

Allows you to enable sending **NTP** to the device.

Integra Intercom	Integra Terminal	IP Audio	Integra VoIP APP	AK Terminal	Fanvil	FE-TERM-7W3
Send NT	Р					

PROVISIONING GROUPS - AK TERMINAL

4.3.8.6 Fanvil

This tab section is dedicated to Fanvil IP phones.

Integra Intercom	Integra Terminal	IP Audio	Integra VoIP APP	AK Terminal	Fanvil	FE-TERM-7W3 & i53W	i51W & i52W
✓ Send Exte	ensions			~	Send Ri	ng Groups	
✓ Send Alar	m				Auto An	swering	
Contacts order							
Extensions firs	st			~	X210 Vi	deo Enable	

PROVISIONING GROUPS - FANVIL

■FREUND

4.3.8.7 FE-TERM-7W3 & i53W

Allows extensive customization of the FE-TERM-7W3. **Auto answering** feature is available and disabled by default. **DTMF Codes** and **Function keys** can be modified according to your needs.

DSS keys can be configured as **Fast Call, Web Relay, or Camera View**. You can name the function accordingly. Under "**Value**" field you are required to enter the number of **extensions** which you want to assign. **Disable Video Preview** will not show the feed from door station before answering a call.

Act Answering I action Massime Funders My Type Factor May Yake Control Kall I Station March I Stat	Integra Intercom	Integra Terminal	IP Audio	Integra VoIP APP	AK Termina	I Fanvil	FE-TERM-7V	W3 & i53W	i51W & i52W		
Web Relay	Auto Ans	swering						✓ □	lisable Video Preview		
Camera URL. Door Open D TUF Door Open D TUF 8 DTUF 8 DTUF 8 Tope Name Not defined 0 Not defined 0 Tope Name Not defined 0 Not define	Function Key Ty	ре						Function	Key Value		
Dor Open Type Dor Open DTMF DTMF 0 Feltom DSS Key 1 0 Type Name Nate 0 Petom DSS Key 2 0 Type Name Nate 0 Petom DSS Key 3 0 Type Name Not odread 0 Petom DSS Key 4 0 Type Name Not odread 0	Web Relay						~				
DTMF 0 FeTem DSS Key 1 Value Not defined	Camera URL										
DTMF 0 FeTem DSS Key 1 Value Not defined											
Petern DSK Key 1 Type Name Value In ct defined	Door Open Type	9						Door Op	en DTMF		
Type Name Value Rot defined Type Name Not defined Type Name Name <td>DTMF</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>~</td> <td>8</td> <td></td> <td></td> <td></td>	DTMF						~	8			
Not defined	FeTerm DSS Key	1									
Perform DSS Key 2 Type Name Value Form DSS Key 3	Туре				Name					Value	
Type Nme Value Kot defined <td>Not defined</td> <td></td> <td></td> <td></td> <td>~</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Not defined				~						
NotdefinedImage: second se	FeTerm DSS Key 2	2									
Form DSS Key 3 Fype Name Value Not defined Type Name Value Not defined Type Name Value Not defined Type Name Value Not defined Type Name Value Not defined Type Name Value Not defined Type Name Value Not defined Ferem DSS Key 6 Type Name Value Not defined Type Name Value Not defined Ferem DSS Key 7 Type Name Value Inclass Key 8 Ferem DSS Key 8 Ferem DSS Key 8 Ferem DSS Key 8 Ferem DSS Key 8	Туре				Name					Value	
TypeNmeValueIvdefinedForem DSS Key 4TypeNameNot definedIvdefinedTypeNameNatelefinedSS Key 5TypeNameNot definedIvdefined <t< td=""><td>Not defined</td><td></td><td></td><td></td><td>~</td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Not defined				~						
Not definedImage: constraint of the second of t		3									
Image: state stat					Name					Value	
TypeNameValueNot definedFetern DSS Key 5TypeNameNot definedImage: Set					~						
Not definedImage: constraint of the second of t		1			Marra					Malua	
FeTerm DSS Key 5 Type Name Value Not defined										value	
TypeNameValueNot definedFerturn DSS Key 6TypeNameNot definedForm DSS Key 7TypeNameNameValueFerturn DSS Key 8Ferturn DSS Key 8TypeNameNameNot definedNameFerturn DSS Key 8Ferturn DSS Key 8TypeNameNameNameSet Ney 8TypeNameNameSet Ney 8TypeNameSet Ney 8TypeNameSet Ney 8Set Ney 8		-			×						
Not defined FeTerm DSS Key 6 Type Name Value Not defined FeTerm DSS Key 7 Type Name Value Not defined FeTerm DSS Key 7 Type Name Value FeTerm DSS Key 8 FeTerm DSS Key 8 FeTerm DSS Key 8 Type Name Value FeTerm DSS Key 8 Type Name Value		5			Name					Value	
FeTerm DSS Key 6 Type Name Not defined FeTerm DSS Key 7 Type Name Not defined Ind defined											
Type Name Value Not defined Form DSS Key 7 Type Name Not defined Ind defined		3									
Not defined Image: Constraint of the second of					Name					Value	
Type Name Value Not defined Form DSS Key 8					~						
Not defined Image: Constraint of the second secon	FeTerm DSS Key 7	7									
FeTerm DSS Key 8 Type Name Value	Туре				Name					Value	
Type Name Value	Not defined				~						
	FeTerm DSS Key 8	3									
Not defined ~	Туре				Name					Value	
	Not defined				~						

PROVISIONING GROUPS - FE-TERM-7W3

4.3.8.7 i51W & i52W

♦FREUND

Allows extensive customization of the i51w & i52w. **Auto answering** feature is available and disabled by default. **DTMF Codes** and **Function keys** can be modified according to your needs.

DSS keys can be configured as **Fast Call, Web Relay, or Camera View**. You can name the function accordingly. Under "**Value**" field you are required to enter the number of **extensions** which you want to assign. **Disable Video Preview** will not show the feed from door station before answering a call.

Auto Answering	✓ Disable Video Preview
Function Key Type	Function Key Value
Web Relay	http://192.168.200.124/fcgi/do?action=OpenDoor&UserName=freundadmin&Pass
Camera URL	
rtsp://192.168.200.124/live/ch00_0	
Door Open Type	Door Open DTMF
DTMF	8

PROVISIONING GROUPS - I51W AND I52W

◆FREUND

4.3.9 Provisioning Devices

Under provisioning devices, you can perform a scan to list all the devices available for provisioning that are on the network. From this section, you can update mobile apps or all devices as well as perform a firmware upgrade if it is available.

To send provisioning to the device, find the device you wish in the list. Select the wanted **provisioning group** and assign it to an **extension** under "**Bind to Extension**". Finally click the **(Update Device)** button to **send provisioning** to the device.

Buttons shown in the picture below are **Update Device**, **Factory Reset**, **Firmware Upgrade**, **Password Reset** and **Device Reboot**, respectively.



AVAILABLE ACTIONS

€ В	ack				Devices (8)		Update Mobile App Upgrade All	Update All	Scar	י now י
Show	10 v entries						Search	:		
# ^{\$}	Host	Device	Version 🔶	MAC Address	IP Address 🔶	Provisioning Group	Bind To Extension	¢	Actio	on
4	facc348	ACC	v1.12.0	02:42:96:62:a6:7b	192.168.200.163	~		~	ຍ ເມ	d Q.
5	facc332 S	ACC	v1.12.0	02:42:12:f0:f0:92	192.168.200.152	~		~	සි සි	d Q,
3	facc321	ACC	v1.12.1	02:42:a0:b8:0b:a5	192.168.200.131	~		~	ය ය ප	a a,
7		FE-IPDS-20	20.208.3.207	0C:11:05:09:71:91	192.168.200.122	default v	FE-IPDS-20A 300	~	ა ი ტ	d Q,
3		FE-IPDS-27S	27.208.3.11	0C:11:05:05:59:02	192.168.200.125	default v	FE-IPDS-27S 307	~	ຍ ເຊິ່ງ	۹ م
		FE-IPDS-28A	28.208.1.208	0C:11:05:09:E7:D7	192.168.200.121	default v	FE-IPDS-28A 302	~	ຍ ເມ	۹ ۹
2		FE-IPDS-29S	29.208.1.232	0C:11:05:05:A7:B0	192.168.200.124	default v	FE-IPDS-29S 303	~	ວ ບ	۹ م
6		FE- TERM-7W3	2.8.8.6	00:d8:4a:03:ee:47	192.168.200.129	default v	FE-TERM-7W3-1 304	~	ເ ເ	۹ ۵,

PROVISIONING DEVICES

4.3.10 Time Configuration

Allows you to set the time zone, time, and date manually or automatically by enabling the NTP.

Set Time and Date	
Time	
16:25:29	
Date	
05.08.2021	
	_
✓ NTP Enabled	
NTP Server 1	
0.europe.pool.ntp.org	
NTP Server 2	
1.europe.pool.ntp.org	
NTP Server 3	
1.europe.pool.ntp.org	
Timezone	
Europe/Copenhagen(+01:00)	~
Cancel	

TIME CONFIGURATION



4.3.11 Self-Diagnostics

When **Self Diagnostics** are enabled, system will check itself for any malfunctions at specified time.

	Self Diagnostics
enabled	
Self Diagnostic Time	
02:00	
Cancel	Save

PROVISIONING DEVICES

4.3.12 IP Audio Configuration

Allows you to assign an audio file to a specific extension, which upon calling will reproduce the sound file.

IP Aud	dio Coi	nfiguration	
✓ Ring 1			
Extension Number:		Ring Sound:	
* 201	\$	schoolbell.wav	~
Ring 2			
Ring 3			
Ring 4			
Ring Stop Extension Number:			
* 210			۲
Start Alarm			
Extension Number:			
* 912			٢
Stop Alarm			
Extension Number:			
* Enter extension number			٢
Cancel			Submit

IP AUDIO CONFIGURATION



4.3.13 Monitoring

If enabled, this function will **notify** you through your mail address of following events: **Extension went** down/up, Trunk down/up, New Firmware available, Login to Server and Server Start.

Monitoring Configuration	
Monitoring Enable	
Cancel	Save

MONITORING CONFIGURATION (1)

Monitoring Co	nfiguration
✓ Monitoring Enable	
Email address	
Enter Monitoring Email Address	
✓ Extension Down Notify Enable	Extension Up Notify Enable
Trunk Down Notify Enable	New Firmware Monitoring Enable
Trunk Up Notify Enable	Login To Server Notify Enable
Start Server Notify Enable	
Select exte	ensions
Cancel	Save

MONITORING CONFIGURATION (2)

4.3.14 Firewall Configuration

Allows you to configure the **firewall**. You have option to **ban/whitelist** certain IP addresses, as well as define the number of **maximum login attempts**. To enable the firewall, click on **Config** and tick the **Enable Firewall** box.

Firewall Configuration	Overview of all banned IP Addresses	Home > Config > Firewall Configuration
← Back Block New Config	Blocked IP Addresses	Clear Firewall
	Firewall is Disabled	

FIREWALL CONFIGURATION

	Firewall Cor	nfiguration	
faximum Login Tries	¢	Enal	ble Firewall
	Whitelist IP	Addresses	;
Enter IP Address			Đ

FIREWALL CONFIGURATION - CONFIG

Block IP Address			
IP Address			
Enter IP Address			
Reason for banning			
Enter Reason for banning			
Cancel			
Cancer			

FIREWALL CONFIGURATION - BLOCK NEW

4.3.15 Access Control Configuration

Allows you to define the Access Control Provisioning Secret.

Access Control Configuration	
Access Control Provisioning Secret	
12345678	
Cancel	Save

ACCESS CONTROL CONFIGURATION

4.3.16 Utility Tools

Utility Tools is related to IP-INTEGRA Audio devices.

SIP Audio Device ID Notify – When start is pressed, all audio devices will start broadcasting their FSA number.

Reboot all audio devices – All IP-INTEGRA Audio devices will be rebooted

Utility Tools					
Sip Audio Device ID Notify					
► Start	Stop				
O Reboot all audio device					
Close					

UTILITY TOOLS

4.3.17 Documentation

Documentation section contains links to all IP-INTEGRA manuals and application notes.

4.3.18 Information and Worklog

Installers and system administrators can enter their contact and company information under the Info tab. Worklog tab allows administrators to log their changes here.

nfo Worklog			
stallation	Installation	Installation Address	Installation Address
formation About Installer		Information About Installation	
staller Name	Installer Name	Administrator Name	Administrator Name
staller Company	Installer Company	Administrator Company	Administrator Company
staller Email	Installer Email	Administrator Email	Administrator Email
staller Phone	Installer Phone	Administrator Phone	Administrator Phone
ote			
ne -			
NC .			
16			
10			
Back			
Back			
Back			
Back fo Worklog	Worklog		Action

SIP INFORMATION & WORKLOG

5. Logs

Logs item from the Menu contains the option to list all Event logs and Call logs.

5.1 Call Logs

FREUND

		Call Logs		
m date: 2022-03-16	1 To date: 2022-10-14			
Show 10 v entries			Se	arch:
Date/Time 🔻	From 🔶	То	Disposit	tion 🔶 Duration
2022-10-14 09:37:30	"FE-VPU-106DC" <309>		ANSWE	RED 2
2022-10-14 09:37:28	"FE-VPU-106DC" <309>		ANSWE	RED 1
2022-10-14 09:37:28	"FE-VPU-106DC" <309>		ANSWE	RED 0
2022-10-14 09:37:22	"FE-VPU-106DC" <309>		ANSWE	RED 2
2022-10-14 09:31:45	"" <>		ANSWE	RED 0
2022-10-14 09:31:45	"" <>		ANSWE	RED 0
2022-10-14 09:31:43	"" <>		ANSWE	RED 0
2022-10-14 09:31:43	"" <>		ANSWE	RED 0
2022-10-14 09:31:41	"" <>		ANSWE	RED 0
2022-10-14 09:31:41	"" <>		ANSWEI	RED 0

CALL LOGS

5.2 Event Logs

Event Logs	
freund-login User: admin User logged in	◎ 2021-08-06 09:13:05
freund-login ID: 101 User: admin User logged in	0 2021-08-05 12:21:15
extensions ID: 1108 User: admin Extension enabled!	0 2021-08-04 15:02:21
extensions ID: 1107 User: admin Extension disabled!	0 2021-08-04 15:02:19
extensions ID: 1100 User: admin New extension added	0 2021-08-04 13:23:58
extensions D: 1102 User: admin Extension deleted from system	⊘ 2021-08-04 13:23:22
extensions ID: 1100 User: admin New extension added	0 2021-08-04 13:20:56
extensions ID: 1100 User: admin New extension added	② 2021-08-04 13:17:12

EVENT LOGS

FREUND ELEKTRONIKA d.o.o International Burch University | Francuske revolucije bb | 71210 Ilidza | Bosnia and Herzegovina www.ip-integra.com | info@ip-integra.com | +387 33 922 890



6. Actions

Last three options in the **Menu** are **System Upgrade**, **Reboot** and **Shut Down**. Before unplugging the central from the power supply, it is required to first shut it down.

System Upgrade prompts you to select and upload a new SIP firmware file in order to perform an upgrade.

7. Additional Notes

Base license includes: 4 extensions, Groups, Ring Groups, and all options in SIP conf.

Additional license includes: more extension slots, trunks, scheduler, and enabling video.

GSM codec should be disabled for mobile phone extensions i.e., extensions for Android or iOS operating systems!