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IP-INTEGRA VoIP APP
iOS USER MANUAL v2.16.6

Table of content

Introduction

This user manual will explain how to operate the Integra VoIP application on Apple iOS devices. We will in detail describe the procedures of activating the application and setting it up with the account as well as making and answering a call, giving door access (opening a door), and also explain the call logs.

1. Setting up the application

After the correct information is entered into our SIP Server by your IT Manager, you should receive the Welcome mail to the address you provided. It should contain a .pdf file along with the following information:

> **Your IP-INTEGRA SIP-client information:**
>
> 1. Extension number is "**6970**"
> 2. SIP-client password is "**3368upa6**"
> 3. SIP-server's LAN IP address is "**192.168.200.130**" on port "**6060**"
> 4. FQDN of SIP-server is "**fs2.cloud.freund.ba**" on port "**6060**"
> 5. Access Control PIN "**2649**"

> **Step 1**
>
> Download and Install IP-INTEGRA VoIP APP direct from Google Play or AppStore or scan below QR-Code.
>
> Please, click or scan QR-code in order to go to INTEGRA VoIP App Store site
>
> **Step 2**
>
> Start INTEGRA VoIP APP on your Smartphone and open QR Scaner then scan Registration code.
>
> **Android**   **iOS**
>
> Please, click or scan QR-code in order to make auto provision.

PICTURES 1 & 2 SHOWING THE INFORMATION RECEIVED IN THE WELCOME MAIL

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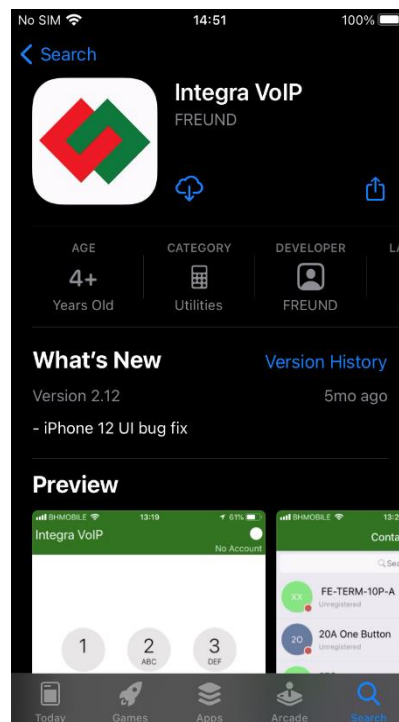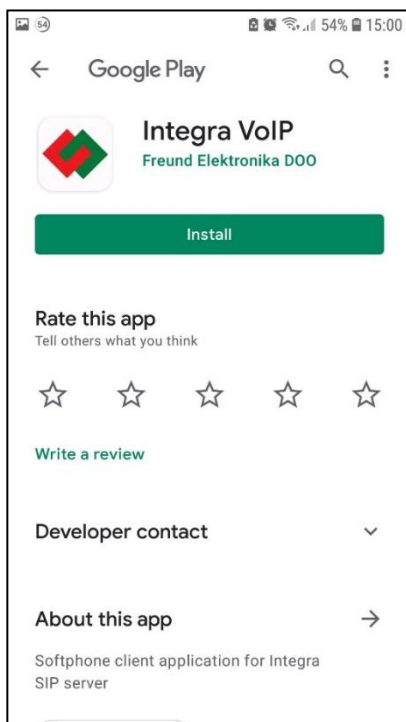USER MANUAL

Step 1: Installing the application

Option 1

Open the PDF file provided in the Welcome mail.

Depending on the operating system of your mobile device (Android or iOS), click on one of the first two QR Codes. You will be taken to a Google Play Store or Apple AppStore from where you can install the INTEGRA VoIP Application.
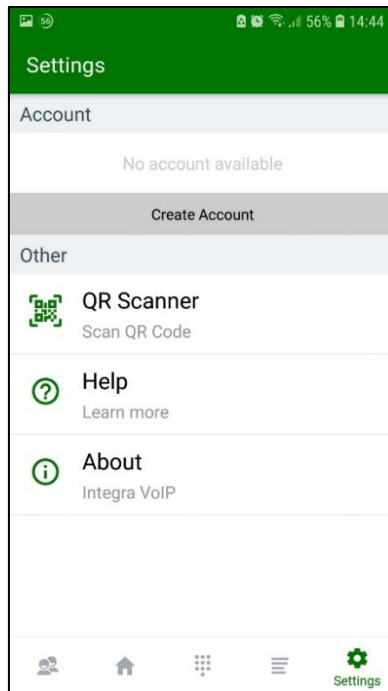
Option 2

Open the Google Play Store or Apple App Store on your mobile device. Search for the 'Integra VoIP' application and install it.

PICTURES 3 & 4 DISPLAYING THE INTEGRA VOIP APPLICATION IN PLAY STORE AND APP STORE

4

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Step 2: Setting up the application

After the successful installation, run the application. In the bottom right, click on Settings.

PICTURE 5 SHOWING THE APPLICATION SETTINGS

Option 1

Click QR Scanner. Depending on the operating system of your mobile device (Android or iOS), scan one of the two QR Codes on the bottom of the PDF file you received in the Welcome mail.
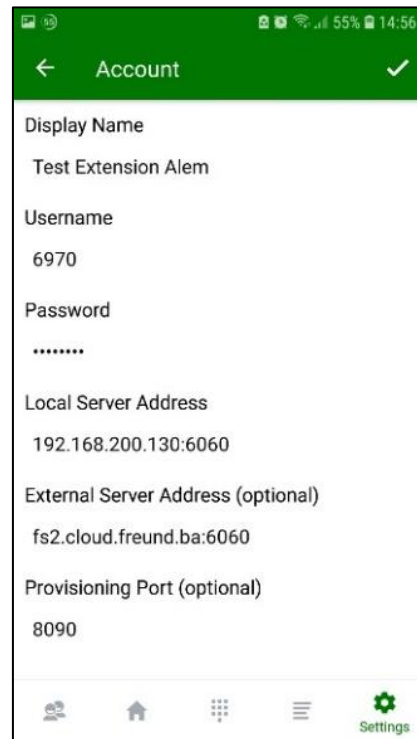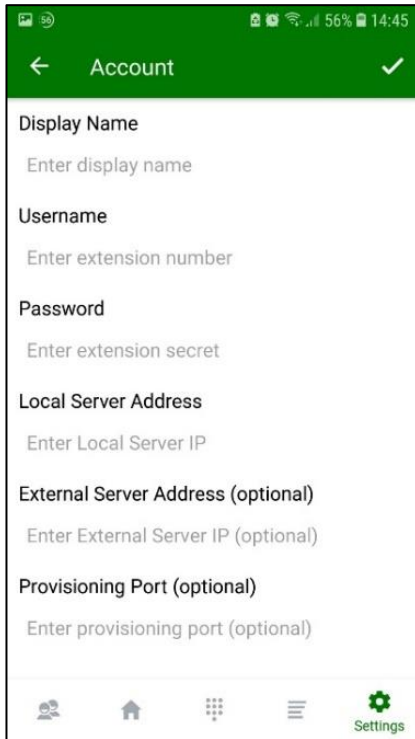
Option 2

Open the PDF file on your mobile phone. Scan one of the two QR Codes on the bottom of the PDF file you received in the Welcome mail, depending on the operating system of your mobile device (Android or iOS).

Option 3

Click on Create Account button shown in the picture 5.

Carefully fill out required fields with the information you received in the Welcome mail.

Confirm it by clicking on white check sign in the top right corner.

PICTURES 6 & 7 SHOWING THE EXAMPLE OF HOW TO FILL OUT THE REQUIRED FIELDS IN THE MANUAL SETUP OF THE APPLICATION

Option 4

Click on QR Scanner. Ask your IT Manager to display you your QR Code and scan it.

If you carefully followed any single option from each of the steps, your application will be connected and ready to make and receive calls.

6

2. Navigation bar

Navigation bar is located at the bottom of the screen.

Buttons present are **Contacts, Intercoms, Keypad, Recents** and **Settings**.

NAVIGATION BAR

3. Welcome screen / Keypad

After opening Integra VoIP application, following screen is displayed. User is able to make a call by entering an extension number and pressing either Audio or Video button, respective to which call they want to make.
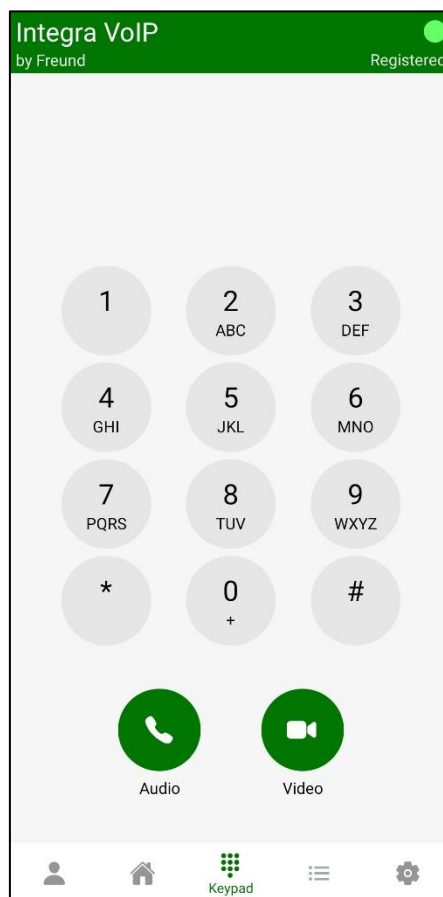

KEYPAD

If users encounter the screen shown in the picture bellow, it means that the Administrator has **disabled keypad** for this device. However, the calls can still be made and received through either **Contacts** or **Intercoms** tab.

DISABLED KEYPAD

4. Contacts

Tapping on Contacts tab will provide a list of contacts. Search bar is located above the list, and on the right side of Contact names are buttons for making an audio or a video call.
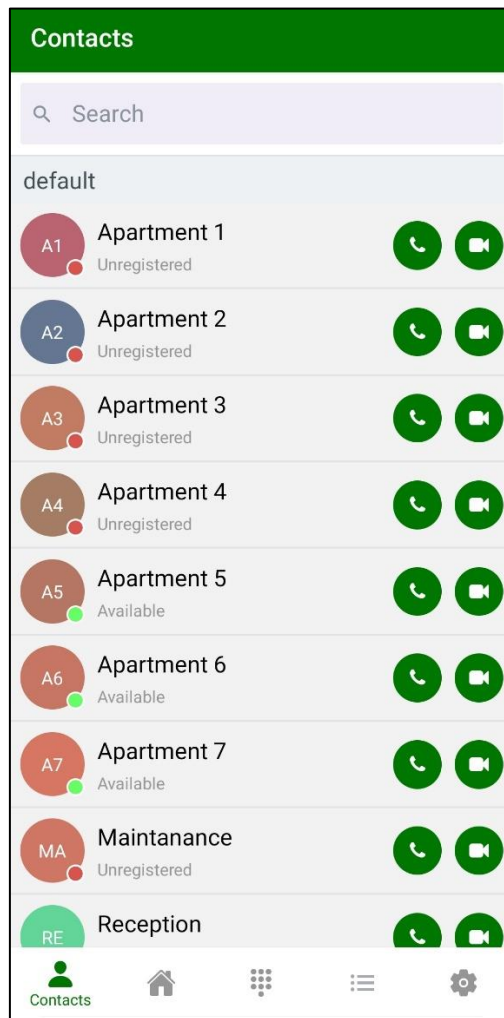

CONTACTS

Registered and available contacts will have a green dot near their icon while the unregistered ones will have red dot.

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5. Intercoms

Intercoms tab shows available intercom devices. Tapping on Intercom device in the list will dial that device, while long pressing will trigger a relay and open a door. Opening a door successfully will give a confirmation mesage.

INTERCOMS

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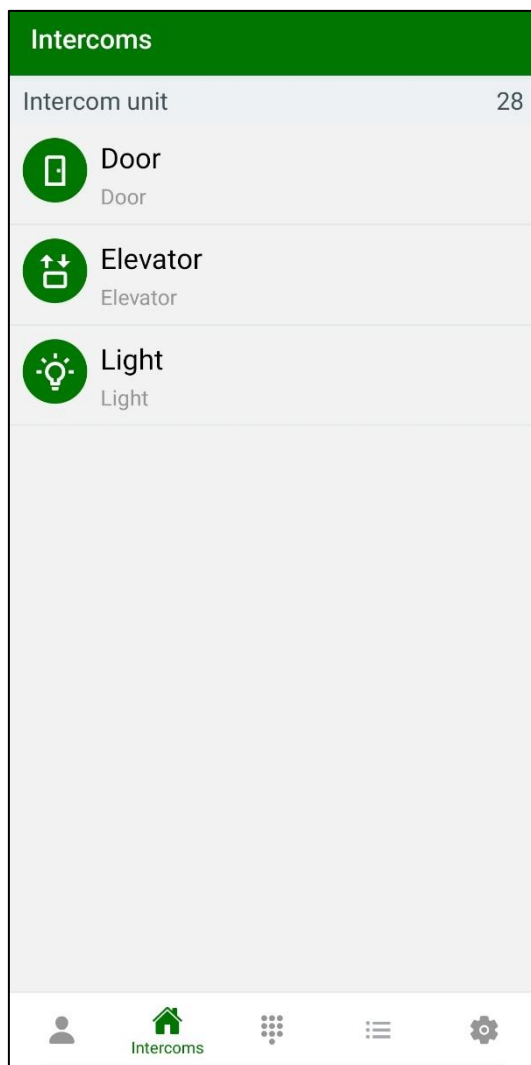
6. Recents

User can access the history of incoming, outgoing or missed calls by clicking on Recents tab.
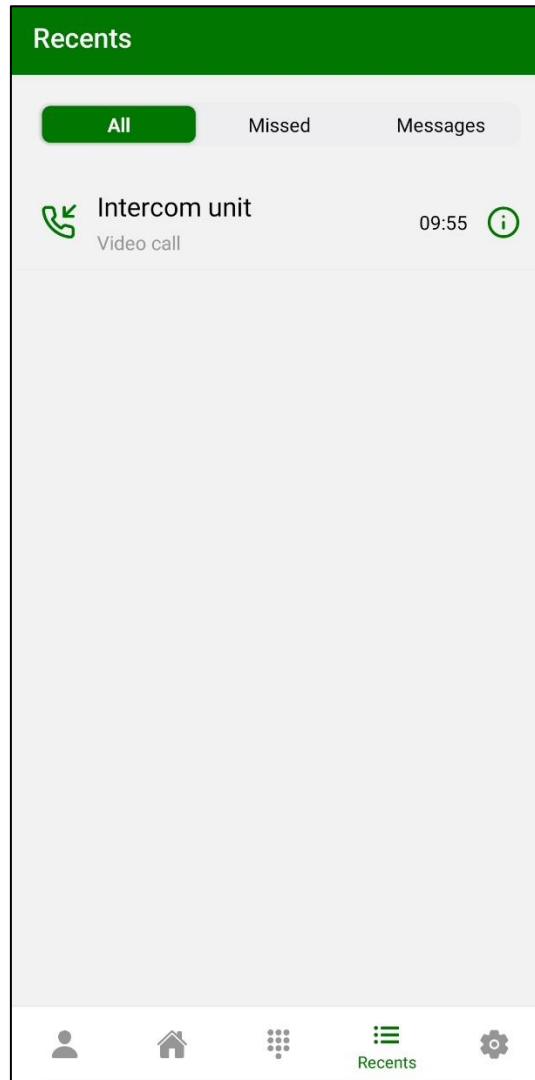

RECENTS

More **information** is available by clicking on the **Info icon** on the log.

Building administrator is able to send a message/notification to tenants through a SIP server. These messages can be found under **Messages tab** in Recents.

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7. Settings

Under Settings, users are able to change the application **language.**

Account settings have been desribed in Section 1 of this document – Setting up the application.


SETTINGS

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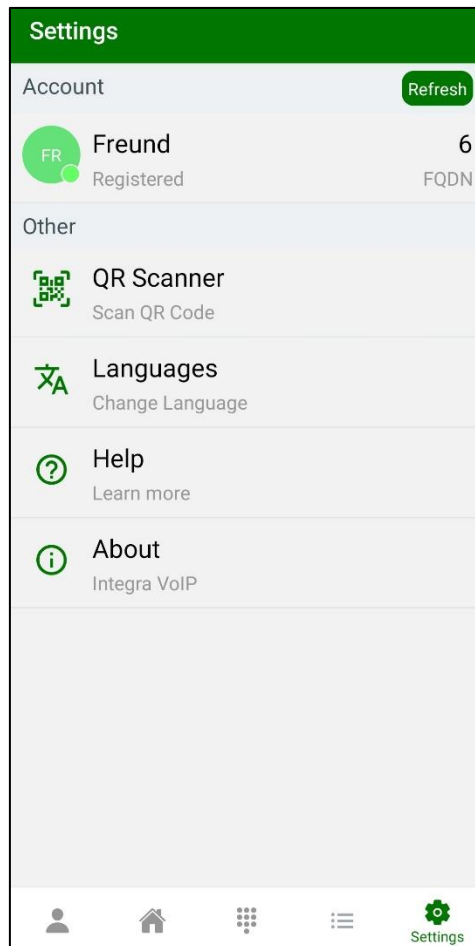
8. Account Status & DND

Account status have two options – **Available** and **DND** or **Do not disturb**. Application by default has Available status. DND feature, when enabled, will ignore all incoming traffic in the application.

To enable it, go to the Keypad screen and tap the circle icon in the top right corner. Green circle indicates that the application has available status, while orange indicates that DND is enabled.

ACCOUNT STATUS

13
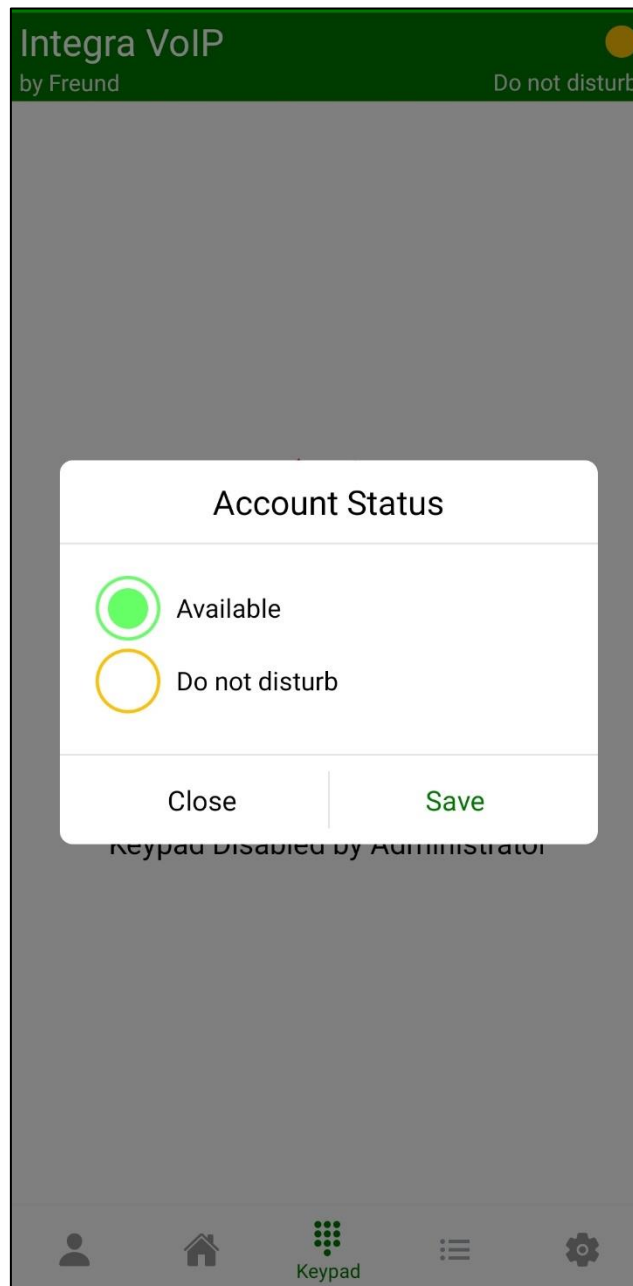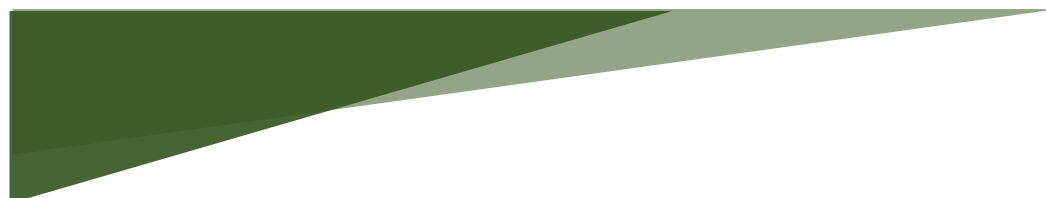
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Freund Elektronik A/S, in cooperation with our sister company Freund Elektronika D.O.O. Sarajevo, is developing an IP-Based Intercoms, Audio Systems, Access Control and Smart Home solutions.

As a developer, manufacturer, and reseller, we have been self-improving and perfecting ourselves for over 30 years.

In the industry, we negotiate the most advanced and innovative solutions regarding the building communication. Our daily focus is on the development and user friendliness of our high quality and pleasantly designed products.

As a developer and manufacturer of our own IP-INTEGRA system, we have made a top-of-the-line products for Door Telephony, Public Audio, and Access Control solution.

Our development department, together with our partners, has created elegant and robust door phones, SIP-Centrals, Terminals, IP-Speakers, ACC Controllers, and applications with intelligent features using the most advanced technologies when available, and creating new technologies when they are not while keeping it simple for our customers.