

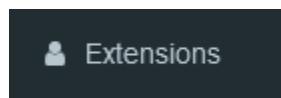
## Application Note – Creating the Extension in IP-INTEGRA SIP Server

### Introduction

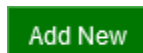
This Application note will, in a few steps, describe how to create and set up Mobile extension in the IP-INTEGRA SIP Server. It will be described using example values and illustrations.

### Step 1

In the Web Interface of SIP Server, navigate to 'Extensions panel'.



Then, click on the 'Add new' button in the top right corner.



### Step 2

The following screen will appear:

The screenshot shows the 'Add New' extension form in the SIP Server web interface. The form is divided into several sections:

- Basic:** Includes fields for Full Name (required) with the value 'Test Mobile Alem', Email with 'example@freund.ba', Address, Secret (required) with '4ch4mtiu' and a 'Generate' button, Phone Number, and Groups (required) with a dropdown menu showing 'default'.
- Advanced:** Includes a field for Extension Number (required) with '6970', a dropdown for Extension Type with 'Mobile' selected, and a checkbox for Invisible Mode.
- Provisioning:** Includes fields for Primary Group (required) with 'default', Provisioning Group with 'default', Provisioning MAC, and Provisioning IP.

## PICTURE – ADDING NEW EXTENSION


Here, we need to fill out the required information: Full Name, Extension Number, E-mail address, and **under Extension Type we need to select 'Mobile'**.

Note: It is advised that you enter the End Users E-mail address, if the User will configure their Integra VoIP app. Otherwise, see **Step 4**.

Click 'Save'.

Created extension should show up in the 'Extensions' panel.


### **Step 3**

Click on the following icon: 'Send Welcome mail'. 

In the mail, User will receive instructions on how to install the Integra VoIP application along with a SIP Client information.

### **Step 4**


**(Skip this step if under Step 2 you have entered End User E-mail address).**

Click on the following icon: 'QR Code'. 

A QR Code will appear on the screen.

Have the User start the Integra VoIP application and navigate to the Settings panel. Tap on 'QR Scanner' and scan the QR code that appeared on the screen. To confirm, have the User click on 'CREATE ACCOUNT'. It will automatically set up the application for use.

Troubleshooting known problems:

1. 'Send Welcome mail' button is greyed out; Cannot send an e-mail – Check if the Extension type is selected correctly as 'Mobile'.
2. End User did not receive the Welcome mail – Check if the E-mail Address is entered correctly by clicking on Edit button: 



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**As a developer, manufacturer, and reseller, we have been self-improving and perfecting ourselves for over 30 years.**

**In the industry, we negotiate the most advanced and innovative solutions regarding the building communication. Our daily focus is on the development and user friendliness of our high quality and pleasantly designed products.**

**As a developer and manufacturer of our own IP-INTEGRA system, we have made a top-of-the-line products for Door Telephony, Public Audio, and Access Control solution.**

**Our development department, together with our partners, has created elegant and robust door phones, SIP-Centrals, Terminals, IP-Speakers, ACC Controllers, and applications with intelligent features using the most advanced technologies when available, and creating new technologies when they are not while keeping it simple for our customers.**

